



— 2020/21 —
**ANNUAL
REPORT**



trading as;
headspace Coffs Harbour
headspace Grafton
Coffs Harbour Women's Health Centre
ABN 73 738 289 843

Gumbaynggir Country
45-53 Little Street
Coffs Harbour NSW 2450
02 6699 3353
genhealth.org.au



ACKNOWLEDGMENT OF COUNTRY

GenHealth acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of the Bundjalung, Gumbaynggirr and Yaegl nations; the lands on which we deliver services. Through this acknowledgement, we honour the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.




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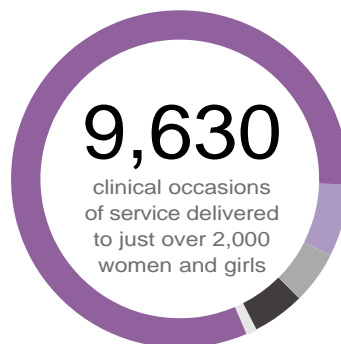
GENHEALTH YEAR IN REVIEW

GENHEALTH PROVIDED OVER

17,000

occasions of service over the twelve-month period

Coffs Harbour Women's Health Centre



General Practitioners provided

7,827

Our Psychologist provided

718

Our Dietitian provided

94

Women's Health Nurses provided

476

Physiotherapists provided

515

headspace Grafton



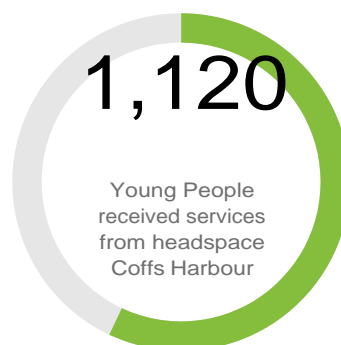
59%
of these young people being new to the service

headspace Grafton team provided

2,843

occasions of service

headspace Coffs Harbour



57%
of these young people being new to the service

headspace Coffs Harbour team provided

5,384

occasions of service

CHAIRPERSON'S REPORT

On behalf of GenHealth I am pleased to present the 2020-21 GenHealth Annual report. The report demonstrates that GenHealth has maintained strong performance and growth over the reporting period whilst managing significant organisational change and the continued disruptive impact of Covid-19.

The organisation's ability to not only maintain but in some areas increase operational capacity in response to the Covid-19 Pandemic is testament to the high quality, professionalism and commitment of our staff, contractors, and management. GenHealth remains a leading provider of accessible, affordable, and high-quality women's health and youth health services to our local communities.

Despite the many challenges we faced, GenHealth managed to provide over 17,000 occasions of service over the twelve-month period. Coffs Harbour and Grafton headspace Services performed extremely well over the past 12 months, recording a total of over 8,200 Occasions of Services provided to 1,568 young persons. Maintaining a high level of service continuity to Youth in need as been a considerable achievement in challenging environment. At the same time Coffs Harbour Women's Health Centre, continued to perform strongly, with just under 10,000 clinical occasions of Service delivered to just over 2,000 women and girls.

GenHealth has achieved significant growth and the strengthening of existing programs whilst several new programs were introduced. New

PETER SPENCE

Chairperson

programs include the headspace Coffs Harbour wait time reduction program, expansion of youth services in the lower Clarence River area of Iluka, Yamba, Maclean and in the Nambucca Valley. Some of these programs involved the introduction of Peer Workers as a new discipline for the organization.

It has also been a time of significant change for GenHealth, with the organisation farewelling and also welcoming several key staff and Board members during the 2020-21 financial year. Helen Lambert, Gabrielle Schindler and Karen Carr did not seek re-election to the Board while new Board members, David Metcalfe, Shar Goodwin, Carol Burfoot, and Luisa Eckhardt were welcomed to the organisation and who have already made a positive impact to the governance of the organisation

Our long-standing CEO, Bronwyn Chalmers, and Finance & IT Manager, Daniela Martignago retired during the reporting period. Bronwyn and Daniela provided sterling support and leadership to the organisation over many years, positioning GenHealth to where it is today as a very successful, vibrant and leading Mid North Coast Primary Health care organisation.

Bronwyn and Daniela set the scene for incoming CEO, Shelley Rowe, and Finance Manager, Paul Chakos to seam-

lessly transition into their leadership roles. Shelley has more than capably led the organisation since stepping into the CEO role, during what may be best described as a tumultuous and challenging time. Paul is a very experienced Accountant and has brought a wealth of experience and expertise to the organisation's financial management.

Tazmyn Jewell has been appointed as the new Centre Manager for headspace Coffs Harbour, while we farewelled Jason Grimes as the Centre Manager of headspace Grafton.

Our Board and management are progressing with the organisation's transition to a Company Limited by Guarantee and with it a new Brand. We look forward to launching the Company and Brand soon. The Board has also endorsed the adoption of several new documents including the GenHealth Clinical Governance Framework and discussions that form part of the commencement of the organisation's Reconciliation Action Plan.

I am also pleased to report that GenHealth remains in a very sound financial position as outlined in our 2020-21 audited financial reports. On behalf of the Board, I wish to thank Paul Chakos, our Finance Manager, for the professional support and advice he has given to the Board and management in order to maintain sound financial management of the organisation.

It is my privilege to serve with my fellow Board members, Jesse Jeans, Helen Lambert, Karen Carr, Gabrielle Schindler, Yvonne Kachel, Shar Goodwin, David Metcalf, Carol Burfoot, and Luisa Eckhardt, in governing a well-

managed organisation. I would like to take this opportunity to acknowledge and thank those Board Members we farewelled this year: Helen, Gabrielle and Karen, for the immense contribution they made over many years of service to GenHealth.

As both the Chair and member of the GenHealth Board of Directors, I have continued to enjoy the support of a very capable Board, management team and exceptional organisational workforce. I thank my fellow Board members, and the GenHealth team for their support and commitment to GenHealth, the community we serve and stakeholders we work with. It is a privilege to be part of an organisation that continues to make a meaningful and positive difference to the health of our local communities.

I would also like to acknowledge and thank the North Coast Primary Health Care Network, NSW Health and the Mid North Coast Local Health District for the valuable financial contribution and support to the headspace and Women's Health programs that we deliver. I also thank our Donors for their valuable contribution. As a not-for-profit Company, we are committed to re-investing income generated from our operations in the development and delivery of Health Services for the benefit of our communities and our various financial supports are valuable partners in this Endeavor.

Lastly, I thank our local community and clients for your ongoing support. You are the reason for our existence as an organisation, and your ongoing engagement makes it all worthwhile.

CEO'S REPORT

SHELLEY ROWE

Chief Executive Officer

It is with immense and humbling pride that I stepped into the role of Chief Executive Officer of GenHealth in January 2021. I do so knowing that this organisation has had 17 years of leadership under Bronwyn Chalmers, who has steered and built GenHealth into what it is today. I also acknowledge that half of 2020/1 was under Bronwyn's steady leadership and much of the achievements of the year are attributed to her legacy.

As can be seen in our audited financial statements, GenHealth is in sound financial position. This is a testament to the strong financial acumen of Daniela Martignago and, more recently, Paul Chakos who took on the Financial Manager's role in late 2020 when Daniela stepped down. It also reflects the strong administrative services within Coffs Harbour Women's Health Centre of Cherie Latham and Julie Chakos and steep but well ascended budgetary learning curve for new headspace Coffs Harbour Centre Manager, Tazmyn Jewell, and of Jason Grimes, as departing Centre Manager of headspace Grafton.

Like everyone else, GenHealth's 2020/1 was under the constant, though changeable, impact of the COVID-19 pandemic. Although our region has not experienced the large and

devastating out-breaks and associated public health restrictions, we were still required to mobilise to telehealth services, and adjust group and other in-person activities and practices, and continuously plan, revise and amend plans.

It must also be noted that the Clarence Valley experienced another difficult year with a flood event in early 2021. GenHealth, through our headspace Grafton service, was grateful for the support of other services and our community as we managed through this time, ensuring service provision was impacted as little as possible.

However we were able to achieve some great things in 2020/1. A read of the service reports show that the Coffs Harbour Women's Health Centre met or exceeded all KPIs and was successful in applications for a domestic and family violence program and for IT upgrades under the Social Sector Transformation Fund. headspace Coffs Harbour had a significant increase in service provision, has new Clinicians, a dynamic wait time reduction project to develop service enhancements and a newly re-formed Youth Reference Group. headspace Grafton supported more young people across more occasions of service than in any previous years and, as

**“WE WERE
ABLE TO
ACHIEVE
SOME GREAT
THINGS”**

a sign of the awesome work being done, the IPS Program was funded a further 3 years until 2024. In addition, the organisation spent time planning and co-designing with local communities and Healthy North Coast, two youth programs for the Lower Clarence and Nambucca areas.

The support of the GenHealth Board: Peter, Yvonne, Jesse, David, Carol and Luisa, has been unwavering and essential for our organization. The Managers and their teams of each of the services and in Corporate Operations (including Belinda Jones as HR Manager), has also enabled the organisation to operate smoothly and services to continue even in the most difficult of circumstances. We are also sincerely grateful to our funders including NSW Ministry of Health, Healthy North Coast, Department of Social Services and Department of Communities and Justice, for entrusting us to deliver services and care in our communities.

As we emerge from COVID-19 restrictions to a more routine ‘living with’ arrangement, we will also start to really understand the impacts of this past 18 months on the health and wellbeing of our communities, the sectors in which we operate and our organisation. This means we will need to hold onto our agility and flexibility and ensure we are keeping the people and community we serve at the centre of all we do. There will be challenges in this, but these are challenges we look forward to and embrace.

ABOUT US

VISION, MISSION AND VALUES

GenHealth is an Incorporated Association with public benevolent institution status. GenHealth trades as Coffs Harbour Women's Health Centre, headspace Coffs Harbour and headspace Grafton. GenHealth proudly comes from, and serves, the mid and north coast of NSW. It has been a privilege to serve these communities for another year; a year in which these resilient communities have again had much to contend.

At GenHealth we aim to be a leading organisation, working in collaboration to develop and improve the health and wellbeing of our community. 2020/1 has been a year that has necessitated collaboration for many reasons, but not least due to the busyness of the services, the movement of staff and the scoping of new programs. We are grateful for the warmth we receive from our partners including NSW Health, Healthy North Coast, Consortium Partners of the headspace Services, Department of Social Security and many other organisations in the mid and north coast of NSW.

It is the GenHealth vision that is at the forefront of all facets of our organisation (Board, Management, Clinical, Social Recovery and Administrative) and drives our mission to provide responsive, progressive services to promote physical, mental and social wellbeing within the community.

All that we do is done in accordance with our organisational values of: respectful; embracing of diversity; ethical; person-centred; caring; and, people are at the centre of our service delivery.



At GenHealth we aim to be a leading organisation, working in collaboration to develop and improve the health and wellbeing of our community.



PROGRAMS



Coffs Harbour Women's
Health Centre
Gumbaynggirr Country
45 – 53 Little St
Coffs Harbour NSW 2450
(02) 6652 8111



headspace Coffs Harbour
Gumbaynggirr Country
45 – 53 Little St
Coffs Harbour NSW 2405
(02) 6652 1878



headspace Grafton
Working on Bundjalung, Yaegl
and Gumbaynggirr Country
59 Duke St
Grafton NSW 2460
(02) 6642 1520



GOVERNANCE OVERVIEW

BOARD MEMBERS

In 2020/1 we experienced a change with the GenHealth Board, farewelling valued and dedicated Board Members Helen Lambert, Karen Carr and Gabrielle Schindler. During this period we benefited from the contributions of Luisa Eckhardt and welcomed Shar Goodwin and Carol Burfoot to the Board. Peter Spence as Chair, and Yvonne Kachel as Deputy Chair, once again provided strong direction and Jesse Jeanes as Secretary and David Metcalf in his second year have been supportive of both the governance and the organisation's management.

While not Board Members, we felt deeply the departure of Bronwyn Chalmers as CEO and Daniela Martignago as Finance Manager in 2020/1. We are so grateful for all they have done to build the organisation over many years of service.

CLINICAL GOVERNANCE

Through this past year, the organisation has reviewed its clinical governance. This involved the re-convening of the Clinical Governance Committee comprising the Clinical Leads and Managers of each service (Coffs Harbour Women's Health Centre, headspace Grafton and headspace Coffs Harbour) and Board Representation and reviewing the Committee's Terms of Reference. A significant achievement has been the GenHealth Clinical Governance Framework drafted by the Clinical Governance Committee and endorsed by the GenHealth Board. This framework provides high level guidance around the quality and safety of GenHealth's clinical practices.



CULTURAL GOVERNANCE

During the year we embarked on a continuous journey of exploring, reviewing and aligning our selves to our values, including bringing culture to the fore. This included our initial commencement on the journey of developing an organisational Reconciliation Action Plan and otherwise building greater relations and engagement with Aboriginal-controlled organisations in our communities. This will be a commitment that we don't waiver from, but also one in which we have much to learn.

QUALITY ACCREDITATION

While service provision has continued to be challenging throughout 2020/1 with impacts of both COVID-19 pandemic, natural disaster and staffing changes, we have always been mindful of our commitment to continuous quality improvement to ensure we are providing the best services we can. A part of this is our preparation for a range of quality accreditation and certifications that will feature strongly in 2021/2. In early 2022, the Coffs Harbour Women's Health Centre will undertake RACGP accreditation, while both headspace Centres (Grafton and Coffs Harbour) will be submitting to the headspace Model Integrity Framework. Although these processes are stressful and require enormous time commitments, we are inevitably stronger and better services as a result.

COMMITMENT TO CELEBRATING DIVERSITY & DIFFERENCE

WORKPLACE EQUALITY AND DIFFERENCE

During 2020/1 we drafted a workplace diversity and inclusion statement that encapsulates the integrity of our commitment to acknowledge and celebrate diversity and uniqueness embracing everyone with fundamental respect. This will be further developed in 2021/2 as we embark on the Reconciliation Action Plan and implement annual staff surveys to ensure we are living what we say and continuously seeking to improve what we do.

In 2020/1 we also embraced a new discipline in the organisation: Peer Workers. This was an exciting step for GenHealth and will be further expanded in 2021/2 as we honour the role of lived experience and the unique quality this brings to a multi-discipline team and organisation.





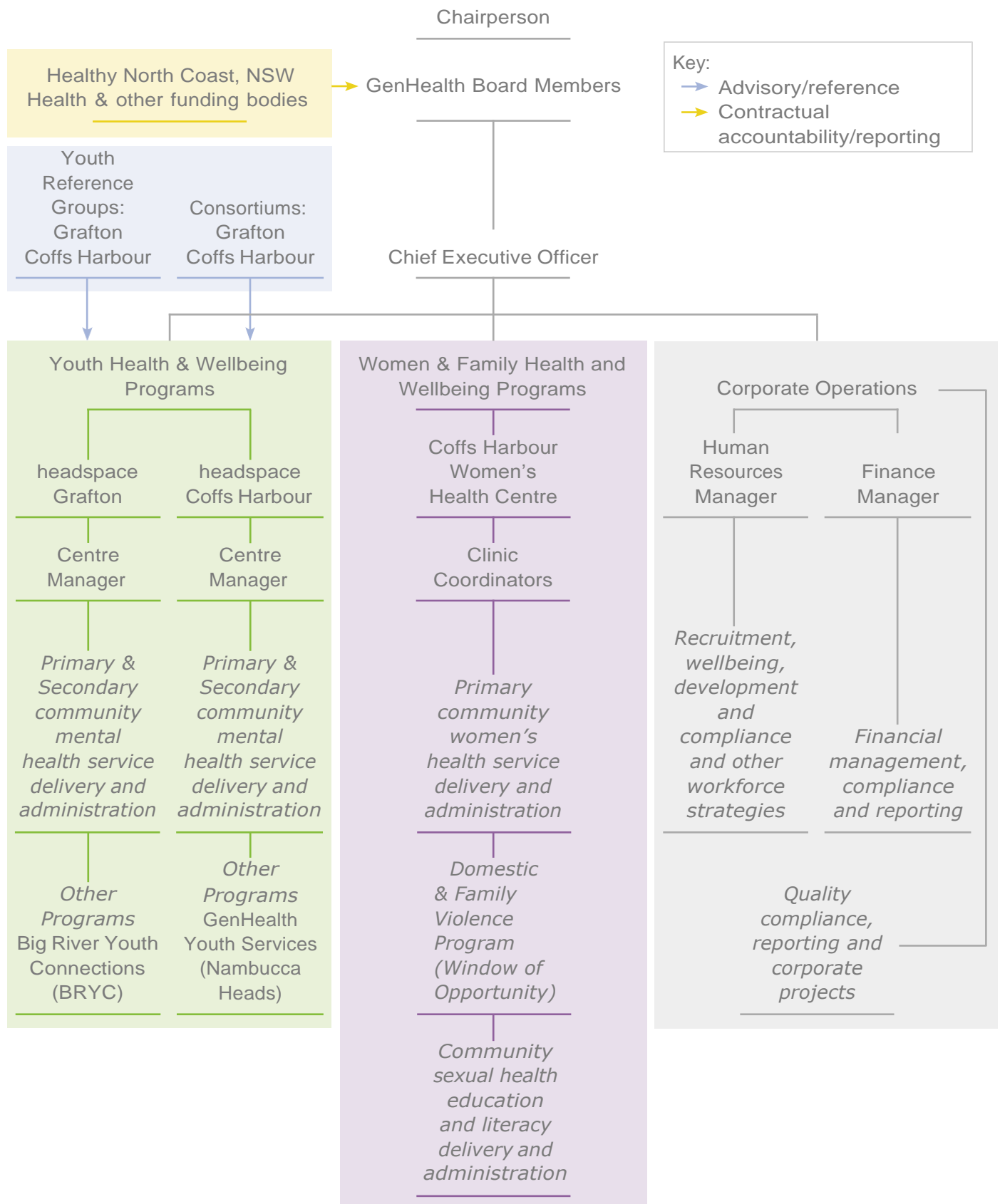
CULTURAL SAFETY

Ensuring that our premises, our communications and our services are culturally safe and respectful is a continuous journey for our organisation. With the commencement of the Reconciliation Action Plan, staff attendance at the virtual Reconciliation Action Plan Conference in February 2021, cultural awareness training provided by Healthy North Coast, and plans to add further artwork and language throughout our premises, the organisation took small but definite steps in 2020/1 to ensure a conscious approach to improve what we do.

PEOPLE WHO SEEK GENHEALTH SERVICES, THEIR FAMILIES & FRIENDS

With the development of our Clinical Governance Framework, the organisation has further reinforced our position that we must have engagement of those people who seek our services and their family and friends at all levels and facilities of our organisation. This includes membership on our Board, special invitation to present to our Board, Reference Group consultation on service design and evaluation, Reference Group consultation on service communications and premises, and focus groups to provide rich feedback on what is valued and what can be improved. We look forward to expanding on this further in 2021/2 to include partner, exit and annual surveys, reviewing the findings of these processes and implementing service improvements aligned to these findings.

GENHEALTH ORGANISATIONAL CHART



Note: Does not include co-located partner services within any of the programs, or private practitioners/contractors.



COFFS HARBOUR WOMEN'S HEALTH CENTRE

YEAR IN REVIEW

2020/1 was a year of change and growth, which is a huge achievement at a time when just keeping our head above the water was the goal! Growth for the Coffs Harbour Women's Health Centre included the introduction of new staff across a range of disciplines, and the introduction of new courses and program for the service.

We also farewelled some very valued and much loved team members: Bronwyn Chalmers, CEO; Daniela Martignago, Finance Manager; Linda Ezzy, Dietitian; Jacqueline Smith, Health Promotions Officer; Robbie Robinson, Women's Health Nurse; Carol Hartman, Acupuncturist; Amy Moon, Masseuse; Annette Burns, Reception and Finance Officer; and Helena Johnstone, General Practitioner.

We felt deeply the departure of Bronwyn Chalmers as CEO and Daniela Martignago as Finance Manager in 2020/1. We are so grateful for all they have done to build the organisation over many years of service.

KEY ACHIEVEMENTS

- Service provision continued throughout the year in spite of the COVID-19 pandemic and the added layers of complexity that the pandemic brings
- Successful submission for COVID-19 Funding to support a domestic and family violence project through the pandemic
- Successful submission for Social Sector Transformation Funds to supplement direct funding to improve the technology capabilities of the service through the pandemic
- The service exceeded almost all KPIs as set through Women's Health (NSW Ministry of Health) funding incorporating cervical screening, STI screening for women under 24 years, long acting reversible contraceptives, outreach clinics and health promotion programs.

OUR SERVICES

- General Practitioners provided 7,827 appointments for care, with 9% being for women or girls new to the service
- Women's Health Nurses provided 476 appointments for care, with 24% being for women or girls new to the service
- Our Psychologist provided 718 appointments for care
- Our Dietitian provided 94 appointments for care
- Physiotherapists provided 515 appointments for care
- Domestic and Family Violence program, Window of Opportunity, was initiated in late 2020/1 with services to commence in 2021/2

OUR WORKFORCE

In 2020/1 we also welcomed some amazing staff. Through the year our team constituted:

- Clinical Administration (2.2 FTE): Cherie Latham; Karen Close; Julie Chakos; Annette Burns and Cathie Frost.
- General Practitioners (2.9 FTE): Dr Joanne Walker (Clinical Lead); Dr Laura Brien; Dr Helena Johnstone; Dr Kristen Pigram; Dr Alison Seccull; Dr Kathy Kramer; Dr Alayne Simon; Dr Sally Gillespie; Dr Jirina Petro; and, Dr Brydie Ksiazek.
- Dietitian and Health Promotions (0.6 FTE): Rebecca Vaschak
- Nurse and Nurse Educators (0.8 FTE): Berry Jones and Robbie Robinson
- Psychologist (0.8 FTE): Jodi Wittenberg
- Physiotherapists (0.5 FTE): Mel Couper, Sharyn Fulton and Jessica Mackay
- Domestic and Family Violence Support (1.6 FTE): Amanda Comelli and Alison Vockler

HEALTH PROMOTION OVERVIEW

- Around 300 women accessed our health promotion programs and community outreach presentations which targeted improving physical activity, healthy eating, mental health, self care and reducing social isolation for women throughout various life stages.
- This totalled approximately 2,480 occasions of service for 2020/1, providing 426.5 hours of health promotion programs. COVID required us to be creative with the way we offered classes and we offered a mix of online and face to face workshops.
- We added more workshops and courses to our schedule including: Beginner's Crochet, Chakra and Sound Healing, Introducing Solids to Infants, and Pregnancy and Post Partum Nutrition Workshops. We also ran a Mindful Mums and Bubs class, based on feedback from post partum women who were seeking connection and mindfulness techniques. These were run along with our usual exercise classes including ZUMBA Gold, 60+ Fun Fitness, 60+ Fun Dance, Pilates, Yoga and Pregnancy Yoga.
- Participants reported that they value the safety and comfort of attending classes at the Centre and that without these classes, they wouldn't be as active as they are now. Our classes have kept participants socially engaged in an otherwise socially isolating period of time. Many of the participants also access other services provided by the Women's Health Centre.



headspace Grafton

YEAR IN REVIEW

- 448 Young People received services from headspace Grafton, with 264 of these young people being new to the service and the headspace Grafton team provided 2,843 occasions of service
- 39% of the young people who received services identified as male, 60% as female and 1% as neither male nor female or didn't want to state.
- 16% of young people who received services identified as Aboriginal or Torres Strait Islander or both Aboriginal and Torres Strait Islander
- 6% of young people who received services identified as being from a CALD background
- 17% of young people who received services identified as being LGTBQIA+

KEY ACHIEVEMENTS

- In 2020/1 headspace Grafton provided more occasions of service and serviced more young people than we have in any of the past years.
- The service withstood considerable disruptions both with staffing, impacts of COVID and weather events to ensure services continued throughout.
- The service is immensely grateful to have the IPS program within its team and the achievements of this small program by way of engaging young people in employment contributes to a fantastic energy in the headspace Grafton service.

FOUR CORE STREAMS (OUR SERVICES)

Under the headspace model, the service continues to operate the four core streams with: the IPS Program providing important vocational services; Dr Black delivering under the physical and sexual health stream; mental health care provided by our experienced Youth Access Clinicians and Allied Health staff; and drug and alcohol services through our co-located service partner, The Buttery.

YOUTH AND FAMILY & FRIENDS PARTICIPATION

The past year has had considerable challenges connecting with our Youth Reference Group and the Family and Friends of those Young People who seek our services. We have proudly ensured young people are on all recruitment panels, attended GenHealth Board Meetings, and provided us with valuable feedback on our premises as we review all aspects of our service. We are looking forward to a new year and renewed participation of our youth and their family and friends.

OUR WORKFORCE

headspace Grafton is extremely proud of the skilled and diverse workforce that delivers these vital services to our community. This workforce comprises:

- our warm and welcoming Reception Team of Dannielle McGrath and Mayra Laurie (1.8 FTE);
- IPS Team of Charley Armstrong and Ben McIver (2.0 FTE);
- Youth Access Team of Renee Harris and Tanya Bell (1.4 FTE);
- General Practitioner care from Dr Andrew Black (0.2 FTE);
- Allied Health Team incorporating Ashley Alford, Lisa Butcher, Mal Brunton and Karla Brettschneider (1.8 FTE).

The team farewelled some valued team members through the year including Community Engagement Officer Mark McGrath (1.0 FTE), Centre Manager Jason Grimes (1.0 FTE), and Youth Access Clinicians Ronnie Gordon and Lashana Atkins (1.6 FTE). We are looking forward to what the new year will bring by way of new team members and brand new ideas.

COMMUNITY AWARENESS AND ENGAGEMENT

It was a tough year for running community engagement events and activities with the best laid plans often having to be cancelled or changed. When we were able to, we visited and presented to schools in the region including South Grafton High School, McAuley College and Clarence Valley Anglican School.

We co-hosted the Mental Health Month Flathead Fishing Competition with the Rural Adversity Mental Health Program and Bulgarr Ngaru Aboriginal Medical Service. This was a great event involving over 70 young people and their family and friends.

In November 2020 it marked a year from the devastating fires in the Nymboida Community. We supported the Nymboida Bushfire Anniversary Event and artwork developed with Young People engaged with headspace Grafton was displayed at the event and now permanently displayed at the Nymboida Canoe Centre.

Through this difficult year, both for our communities and our service, we have endeavoured to have a presence in person and virtually promoting mental health and wellbeing messages and encouraging early help seeking behaviours. We look forward to doing more of this in 2021/2.



headspace Coffs Harbour

YEAR IN REVIEW

headspace Coffs Harbour had an exemplary year which is demonstrated in the service statistics. The service provided care to 1120 young people, with 641 of these young people new to the service, and 5384 occasions of service were delivered. Just over 15% of young people identified as Aboriginal and Torres Strait Islander, 7% CALD and 15% LGBTQI+. Between 2019/20 and 2020/1 headspace Coffs Harbour saw an increase in:

- Young people who received services (14%)
- New young people to the service (62%).

KEY ACHIEVEMENTS

Artful Recovery

“Artful Recovery - use your story as inspiration to connect with others and make art about how you coped with the bushfires and COVID-19 in 2019/20”.

In 2020/1 we ran weekly art therapy groups in the centre with funding from Coffs Harbour City Council and Healthy North Coast. Art Therapist, Dr Emma Gentle, and headspace Youth Access Clinician and Peer Support Worker worked with a new group of young people every term and hope to have an exhibition of the work in late 2021.

OUR SERVICES

- headspace Coffs Harbour offers early-intervention mental health, physical and sexual health, alcohol and other drugs and vocational and educational support for young people aged 12-25,
- We are a warm and cohesive multidisciplinary team, made up of peer support workers, youth workers, psychologists, a dietitian and a mental health nurse
- We have a Clinical Lead to support all governance and safety issues, as well as caseload and clinical support
- Our partner, APM Disability Employment Agency, provides onsite vocational support every Friday.
- A Baby Health Nurse is onsite every Thursday to support young people with babies and children.
- We support young people to link with youth friendly GPs for support around physical and sexual health.
- We provided access to psychiatry either onsite or tele psychiatry.

OUR WORKFORCE

Our team is made up of:

- Centre Manager (0.9 FTE)
- Clinical Lead (0.9 FTE)
- Intake / Engagement and Case Coordination (2.9 FTE)
- Community / Youth Participation (0.8 FTE)
- Admin / Practice Management (2.4 FTE)
- Wait Time Reduction Project Lead (0.8 FTE)
- Brief Intervention Clinician (0.8 FTE)
- Peer Workers (1.0 FTE)
- Allied Health Practitioners and other Clinicians (2.7 FTE)

YOUTH AND FAMILY & FRIENDS PARTICIPATION

The headspace Advisory Reference Group (hARG) reformed with new members and new terms of reference. hARG has met monthly since December 2020, engaging with the GenHealth Board and providing invaluable guidance and feedback to the service including feedback to have more art in the centre from young, local, First Nations artists.

The service was thrilled that Gumbaynggirr artist Tulli Stevens agreed to commission a piece for the centre. Young people from hARG chose the colours for the piece after hearing about the meaning which will be displayed on a plaque next to the work: "The centre represents a meeting place, a safe space for young people to come together and connect. The pathways through the background represent journeys, while the continuous line is a symbol for healing / good health" @tullistevensart.

COMMUNITY AWARENESS AND ENGAGEMENT

Many of our community engagement and awareness events and activities were curtailed by COVID-19. However some great things still happened:

All One Under the Sun consortium of service partners with Blue Sky Communities, Aboriginal Land Council, STARTTS and Coffs Harbour City Council. The project aims to fight racism and promote social cohesion with young people from different backgrounds All One Under the Sun kicked off with an event at the Coffs Harbour Show Ground with the Docker River Band, APY Lands, NT playing.

The hCH team completed the 2021 Push Up Challenge which asks people to push 3,318 times over the course of three weeks to spotlight the number of people who died by suicide in Australia in 2019. Combined with other teams, the challenge raised \$11,729 for headspace Coffs Harbour.

Youth Week 2021– Skate Create Connect – Over 100 young people attended the event at Skate Create Woolgoolga that was run by headspace with funding from Coffs Harbour City Council.

headspace Coffs Harbour was involved in some great professional development and education for local parents and community members. This included the Trauma Informed Transgender and Gender Diversity Awareness Training presented by Dragan Wright and Sex Positive Parenting presented by Lily Isobella. The Centre also celebrated International Day Against Homophobia, Biphobia, Intersexism and Transphobia (IDAHOBIT) Day and now displays the progressive rainbow flag.

OUR PEOPLE ARE OUR GREATEST STRENGTH

The past year has seen growth and change within GenHealth, as we evolve and adapt to not only meet our business needs, but also those of our staff, clients, and community members.

During 2020-21 we continued to provide an environment that supports and values our staff, and contributes to sustainable work/life balance, offering flexibility for part-time hours of work, and working from home arrangements. The year saw a shift to focusing heavily on new and technologically savvy ways of working, particularly during the COVID-19 pandemic. Employee health and well-being was, and continues to be an important part of our COVID-19 workforce response. A strengthened business continuity plan ensured that our employees remained connected, responsive, and resilient. Increased Tele-Health service delivery, working from home arrangements, regular team meetings, and access to the EAP assisted in providing a safe working environment for all.

We continued to embrace diversity over the last year, raising awareness of, promoting, and participating in key initiatives including NAIDOC Week, National Reconciliation Week, World Mental Health Day, Men's Health Week, Seeing RED (Say no to violence), International Day Against Homophobia, Biphobia, Interphobia & Transphobia IDAHOBIT, International Women's Day, Women's Refugee

Support, and International Day of People with Disability.

We invested in our people, fostering and actively promoting training and professional development, including the provision of in-house and shared learnings, to further the skills and support the career development of our team members. During the year, there were opportunities made available to staff for internal promotions and/or job rotation, and to provide short term relief in senior roles, recognising the valuable skills, capabilities, and experiences that our people bring to the organisation.

In the 2020-21 financial year GenHealth had a total of 20 occasions of recruitment, including internal promotions/job rotation opportunities. Some of the positions recruited to were existing roles, and were backfilled as team members retired, moved on to further their careers, or for family/personal reasons. However changes to our business needs, together with the introduction of new programs within our services during the 2020-21 financial year, including Wait Time Reduction, Domestic and Family Violence (Window of Opportunity), and current recruitment to the Big River Youth Connections (BRYC) program, and GenHealth Youth Services Nambucca Heads also contributed to the increase in recruitment.



Our workforce profile as of 30 June 2021:

Direct employees	Full Time		Part Time		Casual		TOTAL
	Female	Male	Female	Male	Female	Male	
GenHealth	0	0	4	1	0	0	5
headspace	2	1	9	2	1	0	15
headspace	2	1	5	0	0	1	9
Women's Health	0	0	9	0	10	0	19
TOTAL	4	2	27	3	11	1	48

“BUILDING A CULTURE THAT STRENGTHENS THE
CAPABILITY AND RESILIENCE OF OUR PEOPLE
AND TREATS THEM IN ACCORDANCE WITH OUR
ORGANISATIONAL VALUES”

2020/21 MAIN FUNDERS



Healthy North Coast

funding for headspace, Nambucca program, BRYC program



headspace National

funding for bushfire recovery, Burn Free Grafton



Department of Social Services

IPS Program Grafton



Communities and Justice

DV Program, Social Sector Transformation Fund



NSW Health

Women's Health Centre



Coffs Harbour City Council

Art Recovery Funds \$5000, Skate & Create \$1000

GenHealth also generates funding through Medicare (Commonwealth Government), and Mental Health Nursing Services and Healthy Minds services (Healthy North Coast).

FINANCIAL REPORT





Genhealth Incorporated ABN 73 738 289 843

Financial Statements For the year ended 30 June 2021

Westlawn Business Services (Coffs) Pty Ltd
T/as McGrath & Associates Quality Accountants
PO BOX 4198
COFFS HARBOUR JETTY 2450

Phone: (02) 6652 7003 Fax: (02) 6652 9970
Email: info@maqa.com.au

Genhealth Incorporated, t ABN 73 738 289 843
Detailed Statement of Financial Performance
For the year ended 3Q June 2021

	2021	2020
	\$	\$
Income		
Workshop Fees	25,616.71	14,005.26
Room Hire	86,856.78	69,192.18
Acupuncturist Fees Received		5,245.00
Masseuse Fees Received		14,163.59
Medical Reports Income	64,243.39	84,707.24
Medicare Income	41,204.24	52,087.78
Interest Received	19,423.71	32,930.44
Administration Recoveries Income	245,305.50	203,822.50
Medical & Psychologist Consultations	1,231,266.10	1,077,925.19
ATO Cashflow Boost	31,599.00	68,401.00
Fundraising		97.00
Donations Received	36,712.36	18,095.82
Membership Subscriptions Received	64.20	51.00
Grant Funds	2,713,284.00	2,495,761.56
One-Off Contributions	60,770.29	47,841.08
Department of Social Services Income	263,640.00	260,000.00
Sponsorship Income		5,341.82
Capital Works Lease	37,976.76	
Asset Adjustment Contribution	28,770.02	
Funds Rolled Over From Prior Year	209,913.93	179,660.19
Transfer from General Reserve	78,201.27	12,439.53
Total income	5,174,848.30	4,641,768.16
Expenses		
Accreditation	1,650.91	
Advertising & Promotion	10,393.97	6,781.45
Administration Recoveries	245,280.50	203,797.50
Audit fees	6,600.00	6,600.00
Bank Fees And Charges	3,081.14	2,512.23
Capital Works Leasehold	37,976.76	35,209.56
Cleaning	69,322.45	49,784.95
Commissions	221.04	
Computer Software	13,410.78	24,198.78
Community Awareness Expenses	2,019.84	
Consultants fees	5,010.00	13,500.00
Consumer & Carer Participation	19,097.76	63,223.84
Contract MBS HM	221,132.94	104,146.30

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021 \$	2020 \$
Depreciation	24,246.75	11,172.72
Electricity	19,223.00	27,123.85
Equipment Purchases	30,701.87	29,768.05
Insurance	25,549.06	23,486.66
IT Support	72,701.55	21,167.55
Lease payments	16,478.00	
Medical Supplies	23,810.94	17,088.10
Merchandise	1,518.75	10,245.34
Motor Vehicle Expenses	36,718.43	30,920.00
Participate in Collaborative	39,666.60	29,116.25
Postage , Printing & Stationery	19,576.64	21,078.20
Provision for Time in Lieu	4,814.01	(10,073.19)
Provision for Annual Leave	(90,118.39)	35,022.33
Provision for Long Service Leave	2,536.37	(15,334.09)
Provision for Personal Leave	(8,415.73)	1,917.89
Rates & land taxes	7,901.87	17,587.52
Reference Materials	444.36	
Rent	312,945.93	267,482.63
Repairs & Maintenance	22,945.00	26,902.19
Restructure Expenses	1,829.00	
Salaries & Wages	3,015,771.31	2,749,081.25
Security	1,891.00	1,540.54
Staff amenities	8,376.19	8,103.97
Staff Training & Development	38,065.90	28,572.10
Subscriptions	3,009.49	3,228.70
Superannuation	289,973.47	256,322.25
Telephone	26,096.10	23,368.93
Travel Costs		12,197.66
Workers Compensation Insurance	43,605.74	39,000.94
Workshop Expenses	36,738.80	21,347.57
Transfer to Unexpended Grants	66,761.06	
Funds Rolled Over to Next Year	238,813.71	209,913.93
Total expenses	4,969,374.87	4,407,104.45
Profit from ordinary activities before income tax	205,473.43	234,663.71
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	205,473.43	234,663.71

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Items recognised directly in equity:		
Net increase in Asset Revaluation Reserve		
Increase (decrease) in retained profits due to:		
Underspend adjustment		24,414.40
Total revenues, expenses and valuation adjustments attributable to the association and recognised directly in equity	<hr/>	<hr/>
		24,414.40
	<hr/>	<hr/>
Total changes in equity of the association	205,473.43	259,078.11
	<hr/>	<hr/>
Opening retained profits	681,395.05	422,316.94
Net profit attributable to the association	205,473.43	234,663.71
Adjustments :		
Underspend adjustment		24,414.40
Closing retained profits	<hr/> 886,868.48	<hr/> 681,395.05

The accompanying notes form part of these financial statements.

**DISCLAIMER
TO THE MEMBERS OF
GENHEALTHINCORPORATED**

ABN: 73 738 289 843

The additional financial data presented, applicable to the sub accounts is in accordance with the books and records of the association which have been subjected to the auditing procedures applied in our statutory audit of the association for the financial year ended 30 June 2021. It will be appreciated that our statutory audit did not cover all details of the additional financial data. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any members or employee of the firm undertakes responsibility in any way whatsoever to any person (other than GenHealth Incorporated) in respect of such data, including any errors of omissions therein however caused.



MCGRATH & ASSOCIATES

Leanne Wellington
Director
246a Harbour Drive
COFFS HARBOUR NSW 2450

Dated: 25 October 2021

Genhealth Incorporated ABN 73 738 289 843
Genhealth Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Workshop Fees	77.27	
Room Hire	31,550.12	28,819.30
Acupuncturist Fees Received		5,245.00
Masseuse Fees Received		14,163.59
Medical Reports Income	31,652.54	83,646.24
Medicare Income	41,204.24	52,087.78
Interest Received	19,423.71	32,930.42
Administration Recoveries Income	245,305.50	193,203.89
Medical & Psychologist Consultations	692,532.78	500,663.18
ATO Cashflow Boost	31,599.00	68,401.00
Fundraising		97.00
Donations Received	395.82	2,623.10
Membership Subscriptions Received	(54.20)	51.00
Capital Works Lease	37,976.76	
Asset Adjustment Contribution	4,288.00	
Transfer from General Reserve	78,201.27	12,439.53
Total income	1,214,271.21	994,371.03
Expenses		
Accreditation	1,650.91	
Advertising & Promotion	1,000.00	
Audit fees	2,200.00	1,650.00
Bank Fees And Charges	2,976.56	2,512.23
Capital Works Leasehold	37,976.76	35,209.56
Cleaning	21,140.97	20,696.69
Computer Software	5,785.52	9,132.68
Consultants fees	5,000.00	11,200.00
Depreciation	17,385.63	9,336.60
Electricity	6,405.24	7,083.16
Equipment Purchases	479.65	7,235.32
Insurance	6,821.08	5,848.05
IT Support	44,348.17	6,720.03
Lease payments	8,239.00	
Medical Supplies	22,744.89	11,981.72
Motor Vehicle Expenses	2,014.16	2,298.29
Participate in Collaborative	8,327.71	1,470.26

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Genhealth Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Postage, Printing & Stationery	5,731.63	8,151.33
Provision for Time in Lieu	1,537.37	(3,712.07)
Provision for Annual Leave	(71,990.49)	19,249.57
Provision for Long Service Leave	(1,105.78)	(6,579.61)
Provision for Personal Leave	(7,965.33)	13.09
Rates & land taxes	195.61	1,569.05
Reference Materials	49.67	
Rent	49,767.21	11,263.90
Repairs & Maintenance	5,845.76	3,800.18
Restructure Expenses	1,829.00	
Salaries & Wages	808,363.67	548,101.41
Security	195.00	
Staff amenities	2,470.40	2,107.29
Staff Training & Development	10,369.21	4,779.82
Subscriptions	997.46	1,044.30
Superannuation	83,687.78	51,682.78
Telephone	5,962.05	5,779.65
Workers Compensation Insurance	9,370.54	7,025.76
Workshop Expenses	50.18	
Total expenses	1,099,857.19	786,651.04
Profit from ordinary activities before income tax	114,414.02	207,719.99
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	114,414.02	207,719.99
Total changes in equity of the association	114,414.02	207,719.99
Opening retained profits		
Net profit attributable to the association	114,414.02	207,719.99
Closing retained profits	114,414.02	207,719.99

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843**Headspace CH Self Funded****Detailed Statement of Financial Performance****For the year ended 30 June 2021**

	2021	2020
	\$	\$
Income		
Room Hire	54,488.48	28,256.52
Medical & Other Income	22,170.40	1,061.00
Admin Recovery Allowance		10,618.61
Medical & Psychologist Consultations	342,703.34	424,261.17
Donations Received	34,513.27	11,294.58
One-Off Contributions	17,755.59	40,322.06
Total income	<u>471,991.08</u>	<u>515,813.94</u>
Expenses		
Advertising & Promotion	567.09	527.27
Administration Recoveries		2,500.00
EFTPOS Expenses	104.47	
Commissions	221.04	
Consumer & Carer Participation	30.87	9,612.56
Contract MBS HM	191,448.11	88,941.15
Depreciation	1,647.94	1,836.12
Electricity/Gas	1,026.27	592.30
Equipment Purchases	755.05	979.91
Insurance	2,599.36	2,382.03
Participate in Collaborative	843.65	3,621.60
Provision for Long Service Leave		(17,501.54)
Rent	34,994.28	47,724.81
Repairs & Maintenance	384.02	1,919.09
Salaries & Wages	150,082.30	319,977.08
Staff Training & Development	130.00	
Superannuation	16,366.09	28,339.14
Telephone	1,347.13	
Travel Costs		2,320.33
Workers Compensation Insurance	3,446.38	6,093.00
Transfer to Unexpended Grants	10,000.00	
Total expenses	<u>415,994.05</u>	<u>499,864.85</u>
Profit from ordinary activities before income tax	55,997.03	15,949.09
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	55,997.03	15,949.09
Total changes in equity of the association	55,997.03	15,949.09

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Opening retained profits		
Net profit attributable to the association	<u>55,997.03</u>	<u>15,949.09</u>
Closing retained profits	<u>55,997.03</u>	<u>15,949.09</u>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021 \$	2020 \$
Income		
Room Hire	458.18	12,116.36
Medical Reports Income	10,375.00	
Medical & Psychologist Consultations	189,379.84	144,153.84
Donations Received	1,803.27	4,178.14
One-Off Contributions	38,014.70	7,519.02
Sponsorship Income		5,341.82
Asset Adjustment Contribution	24,482.02	
Total income	264,513.01	173,309.18
Expenses		
Advertising & Promotion	2,975.00	
Cleaning	460.00	
Consumer & Carer Participation	13,034.03	20,590.09
Contract MBS HM	22,269.80	15,205.15
Depreciation	5,213.18	
Electricity	25.05	
Equipment Purchases		1,400.00
Participate in Collaborative	3,654.32	
Rent		3,410.00
Repairs & Maintenance	115.64	1,500.00
Salaries & Wages	144,661.99	105,775.77
Staff amenities	114.99	
Staff Training & Development	540.00	
Superannuation	11,649.17	10,051.20
Travel Costs		2,992.38
Workers Compensation Insurance	2,408.47	1,389.96
Transfer to Unexpended Grants	22,328.99	
Total expenses	229,450.63	162,314.55
Profit from ordinary activities before income tax	35,062.38	10,994.63
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	35,062.38	10,994.63
Total changes in equity of the association	35,062.38	10,994.63

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843

Headspace Grafton Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021 \$	2020 \$
Opening retained profits		
Net profit attributable to the association	35,062.38	10,994.63
Closing retained profits	35,062.38	10,994.63

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	947,002.00	932,089.00
Funds Rolled Over From Prior Year		19,692.70
Total income	947,002.00	951,781.70
Expenses		
Advertising & Promotion	1,307.85	1,710.00
Administration Recoveries	61,486.20	46,608.00
Audit fees	2,200.00	1,650.00
Cleaning	16,710.51	14,503.56
Computer Software	5,397.82	9,325.73
Community Awareness Expenses	2,019.84	
Consumer & Carer Participation	2,071.34	1,965.62
Electricity	7,071.64	8,090.12
Equipment Purchases	983.69	9,465.96
Insurance	6,821.17	5,848.16
IT Support	1,227.18	6,467.02
Lease Office Equipment	8,239.00	
Medical Supplies	81.00	3,935.24
Merchandise	393.95	1,490.60
Motor Vehicle Expenses	4,093.93	3,851.17
Participate in Collaborative	6,487.93	8,017.46
Postage, Printing & Stationery	3,123.74	6,268.84
Provision for Time In Lieu	3,149.87	(4,517.41)
Provision for Annual Leave	2,423.67	(2,751.22)
Provision for Long Service Leave	2,767.41	
Provision for Personal Leave	1,183.69	481.97
Rates & land taxes	195.57	1,569.04
Reference Materials	272.29	
Rent	73,632.19	78,998.39
Repairs & Maintenance	6,726.27	3,997.05
Salaries & Wages	619,958.37	652,884.74
Security Service	258.00	
Staff Amenities	1,893.11	2,669.34
Staff Training & Development	9,509.23	7,892.12
Subscriptions	589.57	970.19
Superannuation	56,797.56	61,001.05

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Telephone	9,362.16	8,828.82
Travel Costs		2,082.46
Workers Compensation Insurance	8,681.21	8,477.68
Workshop Expenses	180.13	
Funds Rolled Over to Next Year	19,704.91	
Total expenses	947,002.00	951,781.70
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Nambucca
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Medical & Psychologist Consultations	6,650.14	8,847.00
Grant Funds	20,000.00	80,000.00
Funds Rolled Over FROM Pr Year	33,152.18	9,332.68
Total income	59,802.32	98,179.68
Expenses		
Advertising & Promotions	145.45	
Administration Recoveries	5,333.36	8,004.00
Consumer & Carer Participation		4.55
Contract MBS HM	6,871.95	
Equipment Purchases		609.05
Merchandise		3,164.26
Participate in Collaborative	25.55	
Postage, Printing & Stationery	600.00	370.24
Rent	3,163.61	
Repairs & Maintenance		175.31
Salaries & Wages	36,416.46	47,095.29
Staff Training & Development		39.90
Superannuation	3,231.39	4,189.98
Telephone	283.62	438.44
Workers Compensation Insurance	725.45	936.48
Transfer to unexpended grants	3,005.48	
Funds Rollover to Next Year		33,152.18
Total expenses	59,802.32	98,179.68
Profit from ordinary activities before Income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843

Nambucca Exp

Detailed Statement of Financial Performance

For the year ended 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Income		
Grant Funds	55,980.00	
Total Income	<hr/> 55,980.00 <hr/>	<hr/>
 Expenses		
Advertising & Promotions	50.40	
Admin Recovery	5,598.00	
Consumer & Carer Participation	133.45	
Contract MBS HM	543.08	
Stationery	5.45	
Rent	1,781.81	
Wages & Salaries	1,764.00	
Superannuation	158.84	
Telephone	106.35	
Worker's Compensation	129.14	
Workshop Expenses	300.00	
Funds Rollover TO Next Year	45,409.48	
Total expenses	<hr/> 55,980.00 <hr/>	<hr/>
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	<hr/>	<hr/>
Total changes in equity of the association	<hr/>	<hr/>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Bushfire Recovery
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Income		
Grant Funds	10,000.00	
Total income	10,000.00	
<hr/>		
Expenses		
Funds Rollover TO Next Year	10,000.00	
Total expenses	10,000.00	
<hr/>		
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Coffs Council
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Income		
One Off Contributions	5,000.00	
Total income	<hr/> 5,000.00 <hr/>	
Expenses		
Consumer & Carer Participation	408.19	
Materials & Supplies	22.95	
Participate in Collaborative	43.87	
Staff Amenities	39.66	
Staff Training	2,250.00	
Subscriptions	200.00	
Transfer to unexpended grants	2,035.33	
Total expenses	<hr/> 5,000.00 <hr/>	
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association	<hr/> <hr/>	<hr/> <hr/>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Wait Time Reduct
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	289,755.00	48,292.50
Funds Rolled Over From Prior Year	32,705.96	
Total income	<u>322,460.96</u>	<u>48,292.50</u>
Expenses		
Advertising & Promotion		1,575.00
Administration Recoveries	36,219.36	6,011.54
Consumer & Carer Participation	71.62	
Equipment Purchases	1,607.27	
IT Support	4,640.00	
Merchandise	262.00	
Participate in Collaborative		8,000.00
Postage, Printing & Stationery	805.66	
Reference Materials	72.73	
Rent	8,320.00	
Salaries & Wages	158,335.50	
Staff amenities	54.86	
Staff Training & Development	39.90	
Superannuation	15,352.99	
Telephone	45.45	
Workers Compensation Insurance	3,258.47	
Funds Rolled Over to Next Year	93,375.15	32,705.96
Total expenses	<u>322,460.96</u>	<u>48,292.50</u>
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Big River Youth Connection
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Income		
Grant Funds	41,106.00	
Total income	<hr/> 41,106.00	<hr/>
Expenses		
Admin Recovery	3,897.00	
Consumer & Carer Participation	45.60	
Rent	1,227.27	
Maintenance	1,400.00	
Wages & Salaries	3,397.15	
Superannuation	51.56	
Workers' Compensation	149.40	
Workshop Expenses	750.00	
Funds Rollover TO Next Year	30,188.02	
Total expenses	<hr/> 41,106.00	<hr/>
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association	<hr/>	<hr/>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	925,031.00	910,463.00
Funds Rolled Over From Prior Year	60,944.47	90,102.01
Total income	985,975.47	1,000,565.01
Expenses		
Advertising & Promotions	2,943.63	1,793.18
Administration Recoveries	58,609.08	45,528.00
Audit fees	2,200.00	1,650.00
EFTPOS Expenses	0.11	
Cleaning	31,010.97	14,584.70
Computer Software	2,227.44	5,740.37
Consumer & Carer Participation	828.24	3,326.04
Electricity	4,694.80	11,358.27
Equipment Purchases	4,768.45	4,956.90
Insurance	6,116.15	6,467.06
IT Support	19,570.20	7,980.50
Medical Supplies	962.10	1,171.14
Merchandise	862.80	4,034.98
Motor Vehicle Expenses	18,562.52	13,970.54
Participate in Collaborative	16,894.65	7,823.29
Postage, Printing & Stationery	6,653.16	5,329.29
Provision for Time in Lieu	126.77	(1,741.83)
Provision for Annual Leave	(20,551.57)	21,167.12.
Provision for Long Service Leave	874.74	10,076.41
Provision for Personal Leave	(1,634.09)	1,547.43
Rates & land taxes	7,504.75	14,449.43
Reference Materials	49.67	
Rent	103,029.64	55,677.23
Repairs & Maintenance	8,432.40	13,362.60
Salaries & Wages	584,556.36	596,568.43
Security Service	1,438.00	1,540.54
Staff Amenities	2,959.93	2,577.54
Staff Training & Development	11,802.01	15,105.03
Subscriptions	735.01	1,163.21
Superannuation	54,849.26	55,807.09
Telephone	6,851.92	6,592.89

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Travel Costs		1,716.38
Workers Compensation Insurance	7,944.71	8,296.78
Funds Rollover to Next Year	40,101.66	60,944.47
Total expenses	985,975.47	1,00Q,565.01
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton IMY
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021 \$	2020 \$
Income		
Grant Funds	20,000.00	80,000.00
Funds Roll Over From Prior Year	55,534.24	20,837.27
Total income	75,534.24	100,837.27
Expenses		
Administration Recoveries	5,333.28	8,000.02
Consumer & Carer Participation	294.05	
Equipment Purchases	1,499.09	
IT Support	360.00	
Rent	1,980.81	2,781.80
Repairs & Maintenance	40.91	1,545.46
Salaries & Wages	48,784.79	29,662.14
Staff Amenities	40.00	
Superannuation	4,074.91	2,817.89
Workers Compensation Insurance	591.25	495.72
Transfer to unexpended grants	12,535.15	
Funds Rollover to Next Year		55,534.24
Total expenses	75,534.24	100,837.27
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 ij43
Department Social Services IPS
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Department of Social Services Income	263,640.00	260,000.00
Funds Rolled Over From Prior Year	27,577.08	39,695.53
Total income	291,217.08	299,695.53
Expenses		
Advertising & Promotion	154.55	1,176.00
Administration Recoveries	39,000.00	39,000.00
Audit fees		1,650.00
Consulting	10.00	
Consumer & Carer Participation	2,180.37	26,905.46
Equipment Purchases	20,400.53	5,120.91
IT Support	2,556.00	
Merchandise		1,555.50
Motor Vehicle Expense	12,047.82	10,800.00
Participate in Collaborative	388.92	183.64
Postage, Printing & Stationery	1,026.12	822.14
Rates Water Sewerage	5.94	
Rent	10,400.00	10,400.00
Repairs & Maintenance		602.50
Salaries & Wages	165,931.00	151,850.10
Staff Amenities	300.03	749.80
Staff Training & Development	1,987.69	755.23
Subscriptions	138.36	51.00
Superannuation	15,130.14	14,325.76
Telephone	685.93	903.65
Travel Costs		3,086.11
Workers' Compensation Insurance	2,017.57	2,180.65
Transfer to unexpended grants	16,856.11	
Funds Roll Over to Next Year		27,577.08
Total expenses	291,217.08	299,695.53
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
WHC Womens Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Workshop Fees	25,539.48	
Medical Reports Income	45.45	
Grant Funds	398,160.00	278,500.00
Total income	<u>423,744.93</u>	<u>278,500.00</u>
Expenses		
Administration Recoveries	29,179.22	13,195.98
Insurance	3,191.30	
Postage, Printing & Stationery	1,495.47	
Rent	24,649.11	32,544.00
Salaries & Wages	292,609.25	210,186.49
Staff amenities	503.21	
Staff Train & Develop	1,437.86	
Subscriptions	349.09	
Superannuation	28,537.29	19,877.74
Telephone	1,451.49	
Workers Compensation Insurance	4,883.15	2,695.79
Workshop Expenses	35,458.49	
Total expenses	<u>423,744.93</u>	<u>278,500.00</u>
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Window of Opportunity
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	6,250.00	
Total income	6,250.00	
Expenses		
Advertising & Promotions	1,250.00	
Admin Recovery	625.00	
Equipment	208.14	
Participate in Collaborative	3,000.00	
Postage, Printing & Stationery	135.41	
Wages & Salaries	910.47	
Superannuation	86.49	
Funds Rollover TO Next Year	34.49	
Total expenses	6,250.00	
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Detailed Statement of Financial Position as at 30 June 2021

	2021 \$	2020 \$
Current Assets		
Cash Assets		
BCU Accounts	181,331.89	273,337.42
BCU Visa Accounts	5,392.56	8,895.46
Westpac Community Solution One	65,141.29	61,875.15
Westpac Community One Visa	3,483.30	3,413.29
Cash on Hand	512.70	633.60
	255,861.74	348,154.92
Receivables		
Accounts Receivable	24,998.33	25,615.48
	24,998.33	25,615.48
Current Tax Assets		
GST clearing	6,225.65	(16,559.04)
	6,225.65	(16,559.04)
Other		
BCU Term Deposits	2,030,000.00	1,605,000.00
Westpac Term Deposits		300,000.00
Prepayments	39,745.42	37,554.40
Income Accruals	10,203.60	4,156.24
Deposit - Aust Post PO Box	6.00	6.00
Funding in Arrears		8,000.00
	2,079,955.02	1,954,716.64
Total Current Assets	2,367,040.74	2,311,928.00

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Detailed Statement of Financial Position as at 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Non-Current Assets		
Property, Plant and Equipment		
Leasehold improvements	1,250,362.99	1,250,362.99
Less: Accumulated depreciation	(147,131.64)	(115,872.60)
Plant & Equipment - At Cost	107,702.68	53,974.09
Less: Accumulated Depreciation	(45,188.14)	(25,453.15)
IT Equipment - HeadSpace Grafton	27,671.75	27,671.75
Less: Accumulated amortisation	(13,839.17)	(11,071.97)
Leasehold Improvements - Grafton	158,020.47	158,020.47
Less: Accumulated depreciation	(11,884.03)	(7,933.51)
Motor vehicles - at cost	36,093.82	36,093.82
Less: Accumulated depreciation	(13,683.61)	(9,171.85)
Capital Leases	1,525,361.04	2,077,283.88
Less: Accumulated depreciation		(388,280.34)
	<hr/>	<hr/>
	2,873,486.16	3,045,623.58
	<hr/>	<hr/>
Total Non-Current Assets	2,873,486.16	3,045,623.58
	<hr/>	<hr/>
Total Assets	5,240,526.90	5,357,551.58
	<hr/>	<hr/>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Detailed Statement of Financial Position as at 30 June 2021

	2021	2020
	\$	\$
Current Liabilities		
Payables		
Unsecured:		
Accounts Payable	37,181.41	8,567.82
	37,981.41	8,567.82
Current Tax Liabilities		
Amounts withheld from salary and wages	39,399.11	36,900.00
Payroll Clearing Super	165.53	
	39,564.64	36,900.00
Provisions		
Provision for Employee Entitlements	313,279.96	404,463.70
	313,279.96	404,463.70
Other		
Members Subs in Advance		45.00
Funding in Advance	501,544.97	328,389.04
Expense Accruals	65,756.37	65,923.27
Rollover Headspace	69,806.57	209,913.93
Grant Funds Held	4,189.15	4,230.01
Funds Held in Trust	7,392.43	14,852.34
Income in Advance	723.90	9,631.87
	649,413.39	632,985.46
Total Current Liabilities	1,040,239.40	1,082,916.98

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Detailed Statement of Financial Position as at 30 June 2021

	2021	2020
	\$	\$
<hr/>		
Non-Current Liabilities		
Financial Liabilities		
Secured:		
AASB 16 Lease Capital Liability	1,525,361.04	1,689,003.54
	<hr/> 1,525,361.04	<hr/> 1,689,003.54
Provisions		
Leasehold Improvements Offset	1,263,200.37	1,301,177.13
	<hr/> 1,263,200.37	<hr/> 1,301,177.13
	<hr/>	<hr/>
Total Non-Current Liabilities	<hr/> 2,788,561.41	<hr/> 2,990,180.67
	<hr/>	<hr/>
Total Liabilities	<hr/> 3,828,800.81	<hr/> 4,073,097.65
	<hr/>	<hr/>
Net Assets	<hr/> 1,411,726.09	<hr/> 1,284,453.93

Members' Funds

Reserves

General reserve	364,857.61	443,058.88
Redundancy Reserve	160,000.00	160,000.00
Accumulated surplus (deficit)	886,868.48	681,395.05
Total Members' Funds	<hr/> 1,411,726.09	<hr/> 1,284,453.93

The accompanying notes form part of these financial statements.

Note 1: Statement of Significant Accounting Policies

The financial report is a general purpose financial report that has been prepared in accordance with Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board and the requirements of the Associations Incorporation Act 2009.

The financial report covers Genhealth Incorporated as an individual entity. Genhealth Incorporated is an association incorporated in New South Wales under the Associations Incorporation Act 2009.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

The following is a summary of the material accounting policies adopted by the economic entity in the preparation of the financial report. The accounting policies have been consistently applied, unless otherwise stated.

Income tax

The income tax expense (income) for the year comprises current income tax expense (income) and deferred tax expense (income).

Current income tax expense charged to profit or loss is the tax payable on taxable income. Current tax liabilities (assets) are measured at the amounts expected to be paid to (recovered from) the relevant taxation authority.

Current income tax expense (income) is charged or credited directly to equity instead of profit or loss when the tax relates to items that are credited or charged directly to equity.

Except for business combinations, no deferred income tax is recognised from the initial recognition of an asset or liability where there is no effect on accounting or taxable profit or loss.

Current tax assets and liabilities are offset where a legally enforceable right of set-off exists and it is intended that net settlement or simultaneous realisation and settlement of the respective asset and liability will occur. Deferred tax assets and liabilities are offset where: (a) a legally enforceable right of set-off exists; and (b) the deferred tax assets and liabilities relate to income taxes levied by the same taxation authority on either the same taxable entity or different taxable entities where it is intended that net settlement or simultaneous realisation and settlement of the respective asset and liability will occur in future periods in which significant amounts of deferred tax assets or liabilities are expected to be recovered or settled.

Property, Plant and Equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation.

a) Property

Freehold land and buildings are measured on the fair value basis, being the amount for which an asset could be exchanged between knowledgeable willing parties in an arm's length transaction. It is a policy of Genhealth Incorporated to have an independent valuation every three years, with annual appraisals being made by the directors.

The revaluation of freehold land and buildings has not taken account of the potential capital gains tax on assets acquired after the introduction of capital gains tax.

b) Plant and equipment

Genhealth Incorporated ABN 73 738 289 843

Notes to the Financial Statements

For the year ended 30 June 2021

The carrying amount of plant and equipment is reviewed annually to ensure it is not in excess of the recoverable amount from those assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the assets employment and subsequent disposal. The expected net cash flows have not been discounted to present values in determining the recoverable amounts.

c) Depreciation

The depreciable amount of all fixed assets including buildings and capitalised leased assets, but excluding freehold land, is depreciated on a straight line basis over their useful lives to Genhealth Incorporated commencing from the time the asset is held ready for use. Properties held for investment purposes are not subject to a depreciation charge. Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

Leases

Leases of fixed assets, where substantially all the risks and benefits incidental to the ownership of the asset, but not legal ownership, are transferred to Genhealth Incorporated are classified as finance leases. Finance leases are capitalised recording an asset and a liability equal to the present value of the minimum lease payments, including any guaranteed residual value.

Leased assets are depreciated on a straight line basis over their estimated useful lives where it is likely that ownership of the asset will be obtained or over the term of the lease. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

Lease incentives under operating leases are recognised as a liability. Lease payments received reduce the liability.

Employee entitlements

Provision is made for the liability for employee entitlements arising from services rendered by employees to balance date. Employee entitlements expected to be settled within one year together with entitlements arising from wages and salaries, annual leave and sick leave which will be settled after one year, have been measured at their nominal amount. Other employee entitlements payable later than one year have been measured at the present value of the estimated future cash out flows to be made for those entitlements.

Contributions are made by Genhealth Incorporated to an employee superannuation fund and are charged as expenses when incurred.

Genhealth Incorporated does not record, as an asset or a liability, the difference between the employer established defined benefit superannuation plan's accrued benefits and the net market value of the plans assets.

Genhealth Incorporated operates an ownership-based remuneration scheme, details of which are provided in the Notes to Accounts. Profits or losses incurred by employees, being the difference between the market value and the par value of the shares acquired, are not recorded as remuneration paid to employees.

Revenue

Revenue from the sale of goods is recognised upon the delivery of goods to customers.

Interest revenue is recognised on a proportional basis taking in to account the interest rates applicable to the financial assets.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

All revenue is stated net of the amount of goods and services tax (GST).

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Genhealth Incorporated (the association), which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

In our opinion, the accompanying financial report of Genhealth Incorporated is in accordance with the Associations Incorporation Act 2009 including:

- (a) giving a true and fair view of the association's financial position as at 30 June 2021 and of its performance for the year then ended; and
- (b) that the financial records kept by the association are such as to enable financial statements to be prepared in accordance with Australian Accounting Standards.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Report and Auditor's Report Thereon

The committee of the association is responsible for the other information. The other information comprises the information included in the association's annual report for the year ended 30 June 2021, but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Committee for the Financial Report

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and New South Wales under the Associations Incorporation Act 2009 and for such internal control as the committee determines is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Genhealth Incorporated ABN 73 738 289 843
Independent Auditor's Report to the Members

Signed on 25 October, 2021:



- Leanne Wellington, CPA

McGrath & Associates

246A Harbour Drive Coffs Harbour NSW 2450

Genhealth Incorporated ABN 73 738 289 843
Compilation Report to Genhealth Incorporated

We have compiled the accompanying general purpose financial statements of Genhealth Incorporated, which comprise the Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Equity, Statement of Cash Flows and Statement of Financial Position as at 30 June 2021, a summary of significant accounting policies and other explanatory notes. These have been prepared in accordance with the financial reporting framework described in Note 1 to the financial statements.

The Responsibility of the Committee

The committee of Genhealth Incorporated is solely responsible for the information contained in the general purpose financial statements and the reliability, accuracy and completeness of the information.

Our Responsibility

On the basis of information provided by the committee, we have compiled the accompanying general purpose financial statements in accordance with the financial reporting framework and APES 315 Compilation of Financial Information.

We have applied our expertise in accounting and financial reporting to compile these financial statements in accordance with Australian Accounting Standards. We have complied with the relevant ethical requirements of APES 110 Code of Ethics for Professional Accountants (including Independence Standards.)

Assurance Disclaimer

Since a compilation engagement is not an assurance engagement, we are not required to verify the reliability, accuracy or completeness of the information provided to us by management to compile these financial statements. Accordingly, we do not express an audit opinion or a review conclusion on these financial statements.

The general purpose financial statements were compiled for the benefit of the committee who is responsible for the reliability, accuracy and completeness of the information used to compile them. We do not accept responsibility for the contents of the general purpose financial statements.

Westlawn Business Services (Coffs) Pty Ltd
PO BOX 4198
COFFS HARBOUR JETTY

25 October, 2021

Genhealth Incorporated ABN 73 738 289 843

Committee's Report

For the year ended 30 June 2021

Your committee members submit the financial accounts of the Genhealth Incorporated for the financial year ended 30 June 2021.

Committee Members

The names of committee members at the date of this report are:

Peter Spence (Chairperson)
Jessica Jeanes (Secretary)
Yvonne Kachel (Deputy Chairperson)
David Metcalf
Shar Goodwin
Carol Burfoot
Shelley Rowe (Public Officer)

Principal Activities

The principal activities of the association during the financial year were: Public Benevolent Society • Womens Health.

Significant Changes

No significant change in the nature of these activities occurred during the year.

Operating Result

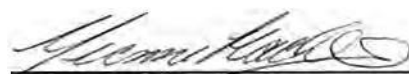
The profit from ordinary activities after providing for income tax amounted to

Year ended	Year ended
30 June 2021	30 June 2020
\$	\$
205,473.43	234,663.71

Signed In accordance with a resolution of the Members of the Committee on:



Peter Spence (Chairperson)



Yvonne Kachel (Deputy Chairperson)

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Statement by Members of the Committee
For the year ended 30 June 2021

In the opinion of the Committee the Statement of Financial Position, Statement of Financial Performance, Statement of Cash Flows and Notes to the Financial Statements:

1. Presents fairly the financial position of Genhealth Incorporated as at 30 June 2021 and its performance for the year ended on that date in accordance with Australian Accounting Standards, mandatory professional reporting requirements and other authoritative pronouncements of the Australian Accounting Standards Board.
2. At the date of this statement, there are reasonable grounds to believe that the association will be able to pay its debts as and when they fall due.

The Committee is responsible for the reliability, accuracy and completeness of the accounting records and the disclosure of all material and relevant information.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Peter Spence (Chairperson)



Yvonne Kachel (Deputy Chairperson)

GENHEALTHINCORPORATED

ABN 73 738 289 843

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2021

	Building Reserve	Redundancy Reserve	IT Upgrade Reserve	Lease Obligation Reserve	General Reserve	Retained Earnings	Total
	\$	\$	\$	\$	\$	\$	\$
Balance at 1 July 2010	\$114,385.00	\$90,000.00				\$75,013.00	\$279,398.00
Surplus after income tax expense						54,026.00	54,026.00
Total other comprehensive income for the year							
Transfers (to)/from reserves							
Balance at 30 June 2011	\$114,385.00	\$90,000.00				\$129,039.00	\$333,424.00
Surplus after income tax expense						94,347.00	94,347.00
Total other comprehensive income for the year							
Transfers (to)/from reserves							
Balance at 30 June 2012	\$114,385.00	\$90,000.00				\$223,386.00	\$427,771.00
Surplus after income tax expense						-223,386.00	120,890.00
Total other comprehensive income for the year							
Transfers (to)/from reserves	334,276.00	100,000.00					
Balance at 30 June 2013	\$448,661.00	\$100,000.00				NIL	\$548,661.00
Surplus after income tax expense							380,033.45
Total other comprehensive income for the year							
Transfers (to)/from reserves	380,033.45						
Balance at 30 June 2014	\$828,694.45	\$100,000.00				NIL	\$928,694.45
Surplus after income tax expense							237,079.64
Total other comprehensive income for the year							
Transfers (to)/from reserves	-428,694.45	20,000.00	120,000.00	150,000.00	375,774.09		
Balance at 30 June 2015	\$400,000.00	\$120,000.00	\$120,000.00	\$150,000.00	\$375,774.09	NIL	\$1,165,774.09

GENHEALTHINCORPORATED

ABN 73 738 289 843

STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2020

	Building Reserve	Redundancy Reserve	IT Upgrade Reserve	Lease Obligation Reserve	General Reserve	Retained Earnings	Total
	\$	\$	\$	\$	\$	\$	\$
Surplus after income tax expense						\$118,108.43	\$118,108.43
Total other comprehensive income for the year							
Transfers (to)/from reserves	\$846,402.56	\$40,000.00	-\$60,000.00	-\$70,000.00	\$2,445.22		\$758,847.78
Balance at 30 June 2016	\$1,246,402.56	\$160,000.00	\$60,000.00	\$80,000.00	\$378,219.31	\$118,108.43	\$2,042,730.30
Surplus after income tax expense						\$25,824.98	\$25,824.98
Total other comprehensive income for the year							
Transfers (to)/from reserves	\$-1,246,402.56		-\$39,029.77		-\$3,960.43		-\$1,289,392.76
Balance at 30 June 2017	\$0.00	\$160,000.00	\$20,970.23	\$80,000.00	\$374,258.88	\$143,933.41	\$779,162.52
Surplus after income tax expense						\$94,597.63	\$94,597.63
Total other comprehensive income for the year							
Transfers (to)/from reserves			-\$19,730.70	-\$80,000.00	\$80,000.00		-\$19,730.70
Balance at 30 June 2018	\$0.00	\$160,000.00	\$1,239.53	\$0.00	\$454,258.88	\$238,531.04	\$854,029.45
Surplus after income tax expense						-	\$183,785.90
Total other comprehensive income for the year							
Transfers (to)/from reserves							
Balance at 30 June 2019	\$0.00	\$160,000.00	\$1,239.53	\$0.00	\$454,258.88	\$422,316.94	\$1,037,815.35
Surplus after income tax expense						-	\$234,663.71
Total other comprehensive income for the year							
Transfers (to)/from reserves			-\$1,239.53		-\$11,200.00		-\$12,439.53
18/19 Underspend Adjustment						\$24,414.40	\$24,414.40
Balance at 30 June 2020	\$0.00	\$160,000.00	\$0.00	\$0.00	\$443,058.88	\$681,395.05	\$1,284,453.93

Surplus after income tax expense					-	\$205,473.43	\$205,473.43
Total other comprehensive income for the year							
Transfers (to/)/from reserves					-\$78,201.27		-\$78,201.27
Adjustments							
Balance at 30 June 2021	\$0.00	\$160,000.00	\$0.00	\$0.00	\$364,857.61	\$886,868.48	\$1,411,726.09



McGrath & Associates

QUALITY ACCOUNTANTS

Genhealth Incorporated ABN 73 738 289 843 Headspace Program

**Financial Statements
For the year ended 30 June 2021**

Westlawn Business Services (Coffs) Pty Ltd

T/as McGrath & Associates Quality Accountants

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Genhealth Incorporated ABN 73 738 289 843

Headspace Program

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Genhealth Incorporated ABN 73 738 289 843
Headspace CH Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	947,002.00	932,089.00
Funds Rolled Over From Prior Year		19,692.70
Total income	947,002.00	951,781.70
Expenses		
Advertising & Promotion	1,307.85	1,710.00
Administration Recoveries	61,486.20	46,608.00
Audit fees	2,200.00	1,650.00
Cleaning	16,710.51	14,503.56
Computer Software	5,397.82	9,325.73
Community Awareness Expenses	2,019.84	
Consumer & Carer Participation	2,071.34	1,965.62
Electricity	7,071.64	8,090.12
Equipment Purchases	983.69	9,465.96
Insurance	6,821.17	5,848.16
IT Support	1,227.18	6,467.02
Lease Office Equipment	8,239.00	
Medical Supplies	81.00	3,935.24
Merchandise	393.95	1,490.60
Motor Vehicle Expenses	4,093.93	3,851.17
Participate in Collaborative	6,487.93	8,017.46
Postage, Printing & Stationery	3,123.74	6,268.84
Provision for Time In Lieu	3,149.87	(4,517.41)
Provision for Annual Leave	2,423.67	(2,751.22)
Provision for Long Service Leave	2,767.41	
Provision for Personal Leave	1,183.69	481.97
Rates & land taxes	195.57	1,569.04
Reference Materials	272.29	
Rent	73,632.19	78,998.39
Repairs & Maintenance	6,726.27	3,997.05
Salaries & Wages	619,958.37	652,884.74
Security Service	258.00	
Staff Amenities	1,893.11	2,669.34
Staff Training & Development	9,509.23	7,892.12
Subscriptions	589.57	970.19
Superannuation	56,797.56	61,001.05

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Telephone	9,362.16	e,828.82
Travel Costs		2,082.46
Workers Compensation Insurance	8,681.21	8,477.68
Workshop Expenses	180.13	
Funds Rolled Over to Next Year	19,704.91	
Total expenses	947,002.00	951,781.70
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Room Hire	54,848.48	28,256.52
Medical & Other Income	22,170.40	1,061.00
Admin Recovery Allowance		10,618.61
Medical & Psychologist Consultations	342,703.34	424,261.17
Donations Received	34,513.27	11,294.58
One-Off Contributions	17,755.59	40,322.06
Total income	471,991.08	515,813.94
Expenses		
Advertising & Promotion	567.09	527.27
Administration Recoveries		2,500.00
EFTPOS Expenses	104.47	
Commissions	221.04	
Consumer & Carer Participation	30.87	9,612.56
Contract MBS HM	191,448.11	88,941.15
Depreciation	1,647.94	1,836.12
Electricity/Gas	1,026.27	592.30
Equipment Purchases	755.05	979.91
Insurance	2,599.36	2,382.03
Participate in Collaborative	843.65	3,621.60
Provision for Long Service Leave		(17,501.54)
Rent	34,994.28	47,724.81
Repairs & Maintenance	384.02	1,919.09
Salaries & Wages	150,082.30	319,977.08
Staff Training & Development	130.00	
Superannuation	16,366.09	28,339.14
Telephone	1,347.13	
Travel Costs		2,320.33
Workers Compensation Insurance	3,446.38	6,093.00
Transfer to Unexpended Grants	10,000.00	
Total expenses	415,994.05	499,864.85
Profit from ordinary activities before income tax	55,997.03	15,949.09
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	55,997.03	15,949.09
Total changes in equity of the association	55,997.03	15,949.09

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843

Headspace CH Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021 \$	2020 \$
Opening retained profits		
Net profit attributable to the association	<u>55,997.03</u>	<u>15,949.09</u>
Closing retained profits	<u>55,997.03</u>	<u>15,949.09</u>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace CH Wait Time Reduct
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	289,755.00	48,292.50
Funds Rolled Over From Prior Year	32,705.96	
Total income	<u>322,460.96</u>	<u>48,292.50</u>
Expenses		
Advertising & Promotion		1,575.00
Administration Recoveries	36,219.36	6,011.54
Consumer & Carer Participation	71.62	
Equipment Purchases	1,607.27	
IT Support	4,640.00	
Merchandise	262.00	
Participate in Collaborative		8,000.00
Postage, Printing & Stationery	805.66	
Reference Materials	72.73	
Rent	8,320.00	
Salaries & Wages	158,335.50	
Staff amenities	54.86	
Staff Training & Development	39.90	
Superannuation	15,352.99	
Telephone	45.45	
Workers Compensation Insurance	3,258.47	
Funds Rolled Over to Next Year	93,375.15	32,705.96
Total expenses	<u>322,460.96</u>	<u>48,292.50</u>
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	925,031.00	910,463.00
Funds Rolled Over From Prior Year	60,944.47	90,102.01
Total income	985,975.47	1,000,565.01
Expenses		
Advertising & Promotions	2,943.63	1,793.18
Administration Recoveries	58,609.08	45,528.00
Audit fees	2,200.00	1,650.00
EFTPOS Expenses	0.11	
Cleaning	31,010.97	14,584.70
Computer Software	2,227.44	5,740.37
Consumer & Carer Participation	828.24	3,326.04
Electricity	4,694.80	11,358.27
Equipment Purchases	4,768.45	4,956.90
Insurance	6,116.15	6,467.06
IT Support	19,570.20	7,980.50
Medical Supplies	962.10	1,171.14
Merchandise	862.80	4,034.98
Motor Vehicle Expenses	18,562.52	13,970.54
Participate in Collaborative	16,894.65	7,823.29
Postage, Printing & Stationery	6,653.16	5,329.29
Provision for Time in Lieu	126.77	(1,741.83)
Provision for Annual Leave	(20,551.57)	21,167.12
Provision for Long Service Leave	874.74	10,076.41
Provision for Personal Leave	(1,634.09)	1,547.43
Rates & land taxes	7,504.75	14,449.43
Reference Materials	49.67	
Rent	103,029.64	55,677.23
Repairs & Maintenance	8,432.40	13,362.60
Salaries & Wages	584,556.36	596,568.43
Security Service	1,438.00	1,540.54
Staff Amenities	2,959.93	2,577.54
Staff Training & Development	11,802.01	15,105.03
Subscriptions	735.01	1,163.21
Superannuation	54,849.26	55,807.09
Telephone	6,851.92	6,592.89

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Core Funds
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Travel Costs		1,716.38
Workers Compensation Insurance	7,944.71	8,296.78
Funds Rollover to Next Year	40,101.66	60,944.47
Total expenses	985,975.47	1,000,565.01
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Room Hire	458.18	12,116.36
Medical Reports Income	10,375.00	
Medical & Psychologist Consultations	189,379.84	144,153.84
Donation	1,803.27	4,178.14
One Off Contributions	62,496.72	7,519.02
Sponsorship Income		5,341.82
Total income	<u>264,513.01</u>	<u>173,309.18</u>
Expenses		
Advertising & Promotions	2,975.00	
Cleaning	460.00	
Consumer & Carer Participation	13,034.03	20,590.09
Contract MBS HM	22,269.80	15,205.15
Depreciation	5,213.18	
Electricity	25.05	
Equipment Purchases		1,400.00
Participate in Collaborative	3,654.32	
Rent		3,410.00
Repairs & Maintenance	115.64	1,500.00
Salaries & Wages	144,661.99	105,775.77
Staff Amenities	114.99	
Staff Training & Development	540.00	
Superannuation	11,649.17	10,051.20
Travel Costs		2,992.38
Workers Compensation	2,408.47	1,389.96
Transfer to unexpended grants	22,328.99	
Total expenses	<u>229,450.63</u>	<u>162,314.55</u>
Profit from ordinary activities before income tax	35,062.38	10,994.63
Income tax revenue relating to ordinary activities		
Net profit attributable to the association	35,062.38	10,994.63
Total changes in equity of the association	35,062.38	10,994.63

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton Self Funded
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Opening retained profits		
Net profit attributable to the association	<u>35,062.38</u>	<u>10,994.63</u>
Closing retained profits	<u>35,062.38</u>	<u>10,994.63</u>

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843

Headspace Nambucca

Detailed Statement of Financial Performance

For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Medical & Psychologist Consultations	6,650.14	8,847.00
Grant Funds	20,000.00	80,000.00
Funds Rolled Over FROM Pr Year	33,152.18	9,332.68
Total income	59,802.32	98,179.68
Expenses		
Advertising & Promotions	145.45	
Administration Recoveries	5,333.36	8,004.00
Consumer & Carer Participation		4.55
Contract MBS HM	6,871.95	
Equipment Purchases		609.05
Merchandise		3,164.26
Participate in Collaborative	25.55	
Postage, Printing & Stationery	600.00	370.24
Rent	3,163.61	
Repairs & Maintenance		175.31
Salaries & Wages	36,416.46	47,095.29
Staff Training & Development		39.90
Superannuation	3,231.39	4,189.98
Telephone	283.62	438.44
Workers Compensation Insurance	725.45	936.48
Transfer to unexpended grants	3,005.48	
Funds Rollover to Next Year		33,152.18
Total expenses	59,802.32	98,179.68
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

Genhealth Incorporated ABN 73 738 289 843
Headspace Grafton IMY
Detailed Statement of Financial Performance
For the year ended 30 June 2021

	2021	2020
	\$	\$
Income		
Grant Funds	20,000.00	80,000.00
Funds Roll Over From Prior Year	55,534.24	20,837.27
Total income	75,534.24	100,837.27
Expenses		
Administration Recoveries	5,333.28	8,000.02
Consumer & Carer Participation	294.05	
Equipment Purchases	1,499.09	
IT Support	360.00	
Rent	1,980.81	2,781.80
Repairs & Maintenance	40.91	1,545.46
Salaries & Wages	48,784.79	29,662.14
Staff Amenities	40.00	
Superannuation	4,074.91	2,817.89
Workers Compensation Insurance	591.25	495.72
Transfer to unexpended grants	12,535.15	
Funds Rollover to Next Year		55,534.24
Total expenses	75,534.24	100,837.27
Profit from ordinary activities before income tax		
Income tax revenue relating to ordinary activities		
Net profit attributable to the association		
Total changes in equity of the association		

The accompanying notes form part of these financial statements.

GENHEALTH INCORPORATED
ABN 73 738 289 843

HEADSPACE PROGRAM


STATEMENT BY COMMITTEE MEMBERS
FOR THE YEAR ENDED 30 JUNE 2021

The committee has determined that the GenHealth Inc Headspace program is not a reporting entity and that this special purpose financial report should be prepared.

In the opinion of the committee the financial report:

1. presents a true and fair view of the financial position of the GenHealth Inc Headspace Program as at 30 June 2021 and its performance for the year ended on that date in accordance with Australian Accounting Standards of the Australian Accounting Standards Board; and
2. at the date of this statement, there are reasonable grounds to believe that the GenHealth Inc Headspace Program will be able to pay its debts as and when they fall due.
3. In our opinion, all funds and property of the GenHealth Inc Headspace Program have been properly accounted for, applied and managed in accordance with the funding agreement for the financial year ended 30 June 2021.

This statement is made in accordance with a resolution of the committee and is signed for an on behalf of the committee by:


Chairperson


Deputy Chairperson

Dated: 8/11/2021

**INDEPENDENT AUDITORS' REPORT
TO THE MEMBERS OF
GENHEALTHINCORPORATED
ABN 73 738 289 843**

HEADSPACEPROGRAM

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Audit Opinion

In our opinion the financial report of GenHealth Incorporated, specifically the Headspace Program is in accordance with the Associations Incorporation Act NSW 2009, including:

- a. giving a complete and accurate view of the association's financial position as at 30th June 2021 and of their performance for the year ended on that date; and
- b. complying with Australian Accounting Standards Reduced Disclosure Requirements as described in Note 1.
- c. Recording a NIL balance of the remaining Grant Funds as at 30th June 2021.



**MCGRATH & ASSOCIATES
LEANNE WELLINGTON
DIRECTOR
246A HARBOUR DRIVE
COFFS HARBOUR NSW 2450**

Dated: 25 October 2021



trading as;
headspace Coffs Harbour
headspace Grafton
Coffs Harbour Women's Health Centre
ABN 73 738 289 843

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