



GenHealth Inc
— 2021/22 —
**ANNUAL
REPORT**



trading as;
headspace Coffs Harbour
headspace Grafton
Coffs Harbour Women's Health Centre
ABN 73 738 289 843

Cumbaynggir Country
45-53 Little Street
Coffs Harbour NSW 2450
02 6699 3353
genhealth.org.au



ACKNOWLEDGMENT OF COUNTRY

GenHealth acknowledges and pays respect to the past, present and future Traditional Custodians and Elders of the Bundjalung, Gumbaynggirr and Yaegl nations; the lands on which we deliver services. Through this acknowledgement, we honour the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples.




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GenHealth YEAR IN REVIEW

YEAR IN NUMBERS

GenHealth PROVIDED OVER

16,700

occasions of service to women, young people and their families in our community

Coffs Harbour Women's Health Centre

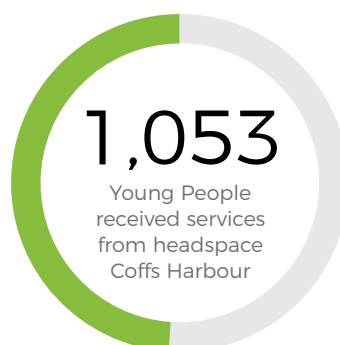


headspace Grafton



49%
of these young people being new to the service

headspace Coffs Harbour

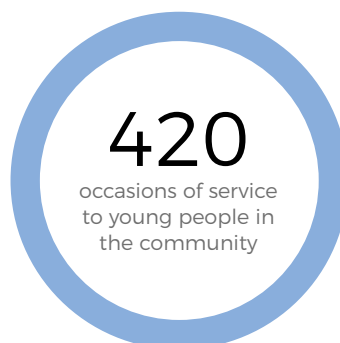


49%
of these young people being new to the service

BIG RIVER YOUTH CONNECTIONS AND LA CASA YOUTH SERVICES

commenced providing care in the Lower Clarence and Nambucca Valleys respectively

La Casa Youth Services





ABOUT US

GenHealth provides primary health and wellbeing services across the north coast of NSW through our three primary services:

- Coffs Harbour Women's Health Centre
- headspace Coffs Harbour
- headspace Grafton

And our smaller satellite programs of Big River Youth Connections and La Casa Youth Services.

As a community organisation, we seek to provide no or low cost services to ensure that everyone has access to safe and affordable care and to continue to strive for better health outcomes for our community. We have been here for over 40 years, living, working, playing and caring for this unique and amazing community.



STRATEGIC PLAN 2022-2027

OUR VISION

A community that is connected, self-reliant and vibrant with health and wellbeing a fundamental priority at the centre of individuals, families and community.

OUR MISSION

To provide equal access to safe, quality health care services and improve the physical, mental and social wellbeing of vulnerable individuals within our community.



OBJECTIVES & STRATEGIES

COMMUNITY ACCESS

Outcome: All community members have access to safe and affordable health care

SAFE

Our organisation and our services are culturally and physically safe

ACCESSIBLE

Our services are planned, designed and operated to enhance access to care

AFFORDABLE

People who seek our services can do so without consideration of affordability as a barrier to seeking and obtaining health care

FINANCIAL VIABILITY

Outcome: Financially viable organisation that is sustainable, self-managing and self-governing

ETHICAL

Ethical decision-making occurs across our organisation to enhance financial stewardship and for the efficient use of resources aligned to values, vision and mission

SYSTEMS AND PROCESSES

Governance and operational systems, business and accounting processes and organisational tools maximise efficiency, effectiveness and economic strength

LOYAL STAFF & STAKEHOLDERS

Outcome: Loyal, qualified and competent professionals, board members, and volunteers

QUALITY

We attract and retain the highest quality staff and health care professionals

INVESTMENT

We invest in our staff, contractors, board members and volunteers



COLLABORATIVE HOLISTIC SERVICES

Outcome: Holistic service delivery in collaboration with other complementary service providers

PERSON-LEAD

People who access our services and their family and friends are the primary stakeholder in their own journey. We undertake our services 'with' each person, not 'for' them.

INCLUSIVE & DIVERSE

We embrace opportunities to work with diverse community members and stakeholders

CAPABILITY & CAPACITY

Outcome: Program delivery that is innovative, effective and capable of meeting current and future demands

INNOVATORS

We keep abreast of advances in business and healthcare and look to adopt proven innovations as early as possible

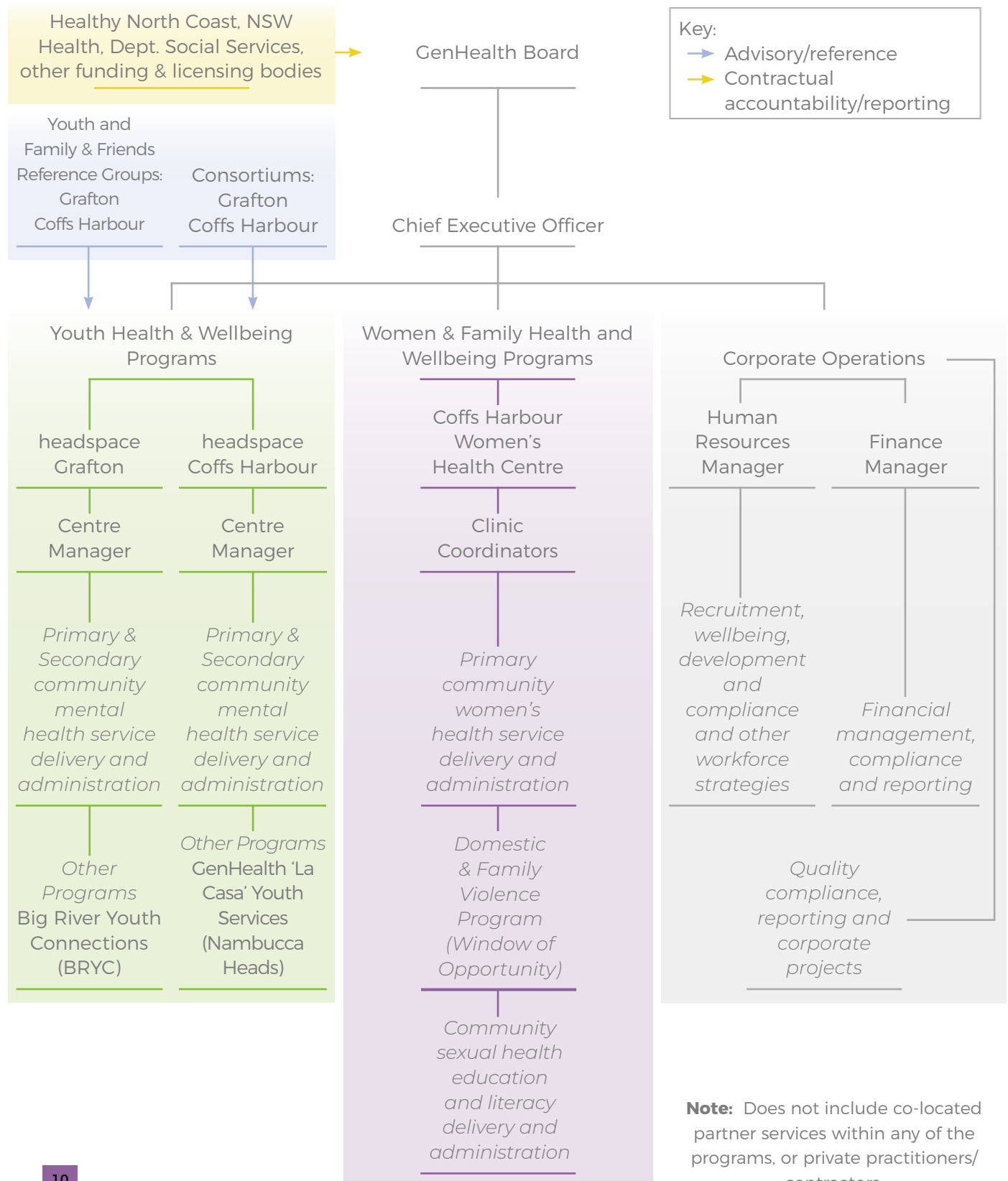
EVIDENCED-INFORMED


Our service delivery is continuously revised and informed by existing and emerging evidence

FORWARD THINKING

Our organisation seeks to be informed by community needs and feedback to plan for the future

GenHealth ORGANISATIONAL CHART



A woman wearing a grey sleeveless top and a light blue face mask is seated at a wooden table, crocheting with white yarn and a blue-handled hook. On the table in front of her is a white mug with blue vertical stripes, a pair of silver scissors, a blue-handled hook, and a yellow object. The background is a plain, light-colored wall.

“The women’s health centre is a wonderful resource for the community of Coffs Harbour, and I believe it is a very welcoming and warm environment which is culturally safe and also accessible to women experiencing financial hardship. Apart from the clinical services provided I think the initiative to offer community and social/skill-based activities such as learn to crochet courses is brilliant.”

Survey feedback, Client of Women’s Health Centre

CHAIRPERSON'S REPORT



YVONNE KACHEL
Chairperson

These past twelve months have seen great changes in our Board structure plus getting ready for the exciting move of GenHealth to a Company Limited by Guarantee. This has involved a new Constitution, a new Board Charter, a new Strategic Plan as well as a new Name. Our organisation will become "Health Voyage", a voyage of health and well-being for our young people in our Youth Health and Wellbeing Programs, and for the Women's Health Centre, a woman's voyage from the cradle through the whole of life.

We have a new logo, new colours, new website, the development of upgraded policies and inspiration for growth and new programs.

The journey, at times has been hard, as we saw the resignation from the Board of Peter Spence, our previous Chair who left to expand his business and David Metcalf who became the Chair of another health organisation. Our Board now comprises of Shar Goodwin who is our vice Chair, Carol Burfoot, Natalie Ryan, and Diana Dalley. Together, these wonderful women have offered advice, time and governance of our organisation that has been inspiring. As a Board, we have been grateful for the appointment of our new Secretary, Cathie Frost, who has been a tremendous help in keeping our eyes focussed on the procedures the Board has needed to follow.

The GenHealth Chief Executive Officer, Shelley Rowe, has battled throughout

the year with floods, building problems and our wonderful staff who have succumbed to COVID along the way. At times, it has been difficult to keep services going, and I commend Shelley and her tireless efforts to ensure that GenHealth has always been there for those who need assistance.

As a Board, we have been lucky to have some young people from the Youth References Groups at headspace Grafton and headspace Coffs Harbour to talk to us about their insights into the services offered and what they see for the future. It has been a privilege to listen to these young people and hear their wisdom. They are the future. Their words and the words of representatives from services of the Women's Health Centre, help guide and inform our Board to keep alert to innovation and progress in our delivery of services to our region.

Dan Griffin, who has just celebrated his first year as Manager of headspace Grafton, and Tazmyn Jewell, Manager of headspace Coffs Harbour, who will shortly return from maternity leave, have also shown their leadership qualities in developing services for young people that are offered locally as well as across the region.

GenHealth is flourishing, and as "Health Voyage", we are confident that we can expand and offer new programmes that will ensure all our communities are as healthy as we can possibly be; in mind, body and spirit. Financially, we are secure as outlined in our financial reports, but

we will always be looking for new opportunities to add new health and well-being services that will benefit our communities.

We have a young and energetic staff, and whilst sometimes it has been hard to attract staff during these times, we have developed a Parental Leave policy that will allow our young Mums and Dads to spend time with their families whilst maintaining their career trajectory and connection to the organisation.

Our thanks go to Healthy North Coast, NSW Health and the Mid North Coast Local Health District for their support and financial contribution for our services. Thanks also to our donors who add their contribution to assist us in our services.

When we launch our new name "Health Voyage", our services will still be the same, and you will be notified through the press, advertisements, and our website of our new logo.

To all our communities, our stakeholders, and our clients, I thank you for your support. Our organisation works hard to deliver the services to make your lives healthier and please be assured that we will continue to do so, just under another name.

Our name may change but our dedication to deliver high quality services for healthier communities across the North Coast will always remain the same.

CEO'S REPORT

SHELLEY ROWE Chief Executive Officer



Like many organisations, 2021/22 presented GenHealth with new and unprecedented challenges and, as is the case when challenges arise, new and unprecedented opportunities present. In all of this, it took a team approach to both weather the challenges (and weather was certainly part of it!) and to maximise the opportunities that came our way.

Through 2021/22 GenHealth has maintained a strong financial position. This was achieved despite the obstacles faced by all community services in the past 12 months, but particularly those in the health sector. It's a credit to the Board's oversight, our Finance Team of Paul Chakos and Merle Westendorp's financial management practices, the Service Manager's vigilance and organisational commitment that has ensured we remain solid and safe in our standing.

It has been an immensely busy year in Human Resources, with public health orders, workforce shortages and stimulus/recovery monies pulling and straining in many different directions. Through this, Belinda Jones has been a calm and profoundly productive light for us all.

The Corporate Team has also been very well supported by Project Officers, Jason Bamford and Catherine Frost. These staff have been integral to the gains we have made in progressing the transition to a Company Limited by Guarantee, information communication technology upgrades, certification and quality improvement.

It is an amazing achievement that our services remained open and operational during 2021/22, with only minimal periods of closure, through the worst of the COVID-19 pandemic and multiple flood events in our region. The services provided by GenHealth continued to be at the highest quality, ensuring person-centred, compassionate care for all those who sought it. All three primary services (Coffs Harbour Women's Health Centre, headspace Coffs Harbour and Grafton) and our new outreach programs (Big River Youth Connections and La Casa Youth Services) were able to extend and improve service provision. In particular, the Coffs Harbour Women's Health Centre submitted for accreditation against to the RACGP 5th Edition Standards, the headspace Centres secured further Demand Management funding and submitted to the headspace Model Integrity

**“All three
primary
services
were able
to extend
and improve
service
provision.”**

Framework and La Casa and BRYC grew and re-modelled services to better meet community need. Sincere thanks to the Managers and Clinic Coordinators, Dan Griffin, Louise Tan, Tazmyn Jewell, Cherie Latham and Julie Chakos for their endless flexibility and efforts.

The GenHealth Board proved (unsurprisingly) to be a wonderful stabilising force through uncertain times. I am grateful for the ongoing contributions and membership of Yvonne Kachel (as Chair), Shar Goodwin (as Deputy Chair), Natalie Ryan (as Treasurer) and Carol Burfoot and Diana Dalley (as Board Members). As Secretary, Catherine Frost, has kept the Board on track and it has been vital and appreciated.

The Board and more broadly our organisation, has another action packed year ahead. I am very much looking forward to launching our new name and legal entity, website and with them a brand new strategic plan. While these are big things, they always keep us focussed on the community we serve and the values we hold and operationalise in all we do.

GenHealth BOARD OF GOVERNANCE

OUR BOARD MEMBERS

Yvonne Kachel, Chairperson

Shar Goodwin, Deputy Chairperson

Natalie Ryan, Treasurer

Carol Burfoot, Board Member

Diana Dalley, Board Member from June 2022

Peter Spence, Resigned February 2022

David Metcalf, Resigned December 2021



A background image showing several people, likely children or young adults, sitting at a wooden table outdoors. They are engaged in a painting activity, with paintbrushes and paint containers visible on the table. The scene is set in a garden or park area with trees and foliage in the background. The image has a purple tint.

CLINICAL QUALITY AND SAFETY

Clinical quality and safety are core elements of clinical governance and integral to all that we do. Through 2021/22 the GenHealth Clinical Governance Committee endeavoured to keep continuity in care through the challenges of a pandemic and repeated natural disasters, and to ensure oversight and assurance of good clinical practice. The Committee revised or introduced enhanced tools, standards and guidelines including those relating to clinical files and notes, clinical supervision, and improved data collection to inform service planning and delivery. The Committee looks forward to 2022/23 to further revise the Clinical Governance Framework and build on the work of the past year.

All three primary GenHealth Services (the two headspace Centres and Coffs Harbour Women's Health Centre) undertook accreditation or certification processes through 2021/22. These are, rightly so, deeply involved processes aimed to ensure the standard and safety of care is high, aligned to evidence and compliant with model integrity. The commitment of the Teams to these processes, and ably led by Julie Chakos and Dr Laura Brien (CHWHC), Louise Tan, Tazmyn Jewell and Miranda Cull (hCH), Dan Griffin (hG), and Catherine Frost (GenHealth Corporate Services), has been outstanding and shows the organisations dedication to continuous quality improvement.

Through 2021/22 many staff availed themselves of learning and professional development opportunities. These included opportunities to extend our clinical knowledge and skills. Moving beyond 2021/22, GenHealth will be looking to further build the skills of our workforce to continue to meet the (ever changing) needs of our community.

CULTURAL GOVERNANCE AND RECONCILIATION

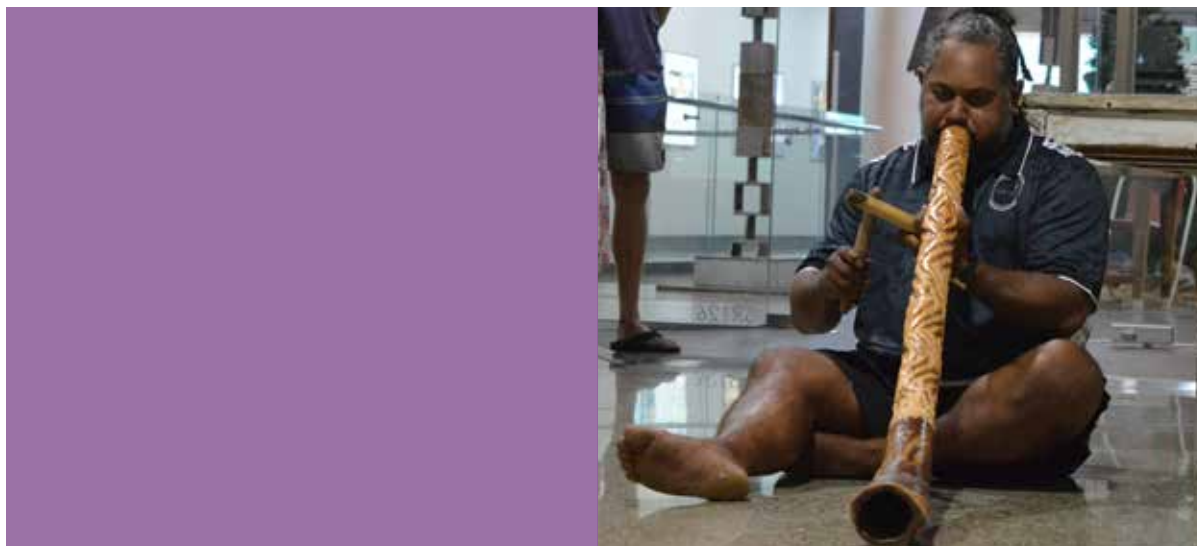
Progressing the organisation's cultural governance has not been easy through the disconnection of the COVID-19 pandemic. However, GenHealth continued to progress and to further build on the work to date, albeit at a slower and manner that was less than ideal.

In late 2021 GenHealth Board's strategic planning day was facilitated by Trent Lynwood, who brought a strength of place and history to facilitation through his Bundjalung, Dunghutti, and German heritage. The Board further refined the Strategic Plan thanks to Trent's guidance and are developing the business and operational plans aligned to this revised and refreshed strategic direction.

Each of the GenHealth services have worked throughout 2021/22 to build stronger and deeper relations with Aboriginal Health and

Community Services and, in doing so, ensure better health and wellbeing outcomes for Aboriginal Young People, Women and Families. These have included NAIDOC events, cultural tours and in-centre days, and investment in local First Nation's artwork through our premises.

Through 2021/22 the Board endorsed a plan to develop a Cultural Governance Framework. It is this plan, and the resulting Framework, that will further guide and progress the organisation and services design, delivery and practices (and the continuous improvement of these) to ensure they are (and continue to be) culturally responsive and effective. This in turn, will support optimum health and wellbeing outcomes for Aboriginal people and community.



GenHealth IN THE COMMUNITY



GenHealth recognises the benefit of providing health care services that are forward thinking and informed by community needs, feedback and participation. This can not happen without invaluable feedback from our community and staff who proactively seek feedback, consultation and participation opportunities with people who use our services and the wider communities. GenHealth aims to Inform, Consult, Involve, Collaborate and Empower the communities in which we operate.

Key Highlights for 2021/22 of GenHealth in the Community include:

- Continued evaluation, focus group consultation and community surveys to improve the reach and impact of the Health Promotion service
 - Youth Reference Groups at headspace Coffs Harbour and headspace Grafton
 - Family and Friends Reference Group at headspace Grafton
 - Exit surveys conducted to feedback on a client's experience of our services
 - Domestic and Family Violence Awareness Survey
 - Youth Reference Group members collaborating with Coffs Harbour City Council to give input into the 2022/23 Coffs Harbour Community Plan
 - Youth Reference Group members presenting at the Mission Australia Housing Forum 2022
 - Attendance and representation at many local events
-

GenHealth PROGRAMS

WOMEN'S AND FAMILY SERVICES

COFFS HARBOUR WOMEN'S HEALTH CENTRE

YEAR IN REVIEW & KEY ACHIEVEMENTS

In 2021/22 the Coffs Harbour Women's Health Centre embedded a domestic and family violence program into the Centre's service provision through short-term COVID-19 recovery funds. The program's model evolved, and resulted in an innovative peer-led framework of which the Centre can be proud. We hope to see this program return to our service as it provided an important first and safe step for women and girls to put voice to their trauma experiences and plan a life of their choosing.

In the past 12 months the CHWHC also progressed through accreditation against the RACGP 5th Edition Standards, adapted to COVID-19 service delivery changes and weathered the impacts of volatile electrical and hail storms. Through all this, CHWHC continued to provide compassionate and supportive care to women and girls.

The Centre also ran focus groups and introduced exit surveys to seek feedback and continuously improve what we do. Importantly, and thanks to generosity of Anglicare North Coasts migrant and refugee women's community, we were able to capture great insights into barriers to care and how health services can improve to support vulnerable women and families.

HEALTH PROMOTION

YEAR IN REVIEW & KEY ACHIEVEMENTS

Around 250 women accessed our health promotion programs in 2021/22 which targeted improving physical activity, healthy eating, pelvic floor health, mental health, perinatal wellbeing and reducing social isolation for women throughout various life stages. This totalled approximately 1270 occasions of service for 2021/22, providing over 220 groups for the year. A mix of in-person and online groups were offered.

COVID-19 created challenges throughout the year, including regulations and restrictions on running in-person groups or events, local lockdown period, and needing to cancel or reschedule on average at least one class per fortnight across the year due to facilitator or staff unavailability due to isolation requirements.

With flexibility and creativity, we offered a range of workshops and courses which included Crochet, Postpartum Nutrition, Introducing Solids for Infants, Mums on the Move, ZUMBA Gold, 60+ Fun Fitness, 60+ Fun Dance, Yoga and Prenatal Yoga. We added new classes which included Together We Groove Dance, Mindfulness Meditation, Chaired Yoga, and a series of Information Sessions on Postpartum Health and Wellbeing.

WINDOW OF OPPORTUNITY

YEAR IN REVIEW & KEY ACHIEVEMENTS

The Window of Opportunity (WoO) Program grew from strength to strength in 2021/22. Circumstances saw a change in the workforce model from a Social Worker and Lived Experience Peer Support Worker to a Lived Experience Peer Worker and a Project Support Officer which provided a more cost-effective modal of care without compromising the level and quality of the services available. The last six months of 2021/22 saw a growth in client numbers and occasions of service. The program adjusted to allow women the flexibility to utilise the service as and when they needed it, rather than having sessions set to a strict time length, frequency, or number. This change allowed women to explore what was happening in their lives and discuss options for change.

WoO focused on building partnerships with multicultural support services to attend women's groups and to slowly build trust with women from multi-cultural backgrounds through regular casual engagement in places in which they felt comfortable. The program commissioned artwork by the multi-cultural women's group that will be displayed on the external signage of the Women's Health Centre to help create a culturally safe and welcoming space for women to access the service.

A Domestic and Family Violence Survey was undertaken by the program. This survey showed that whilst many people understood the concept and different manifestations of domestic violence, considerably fewer felt they would be able to raise the issue if they felt someone close to them was experiencing domestic violence.

GenHealth PROGRAMS

YOUTH HEALTH AND WELLBEING

headspace GRAFTON

YEAR IN REVIEW & KEY ACHIEVEMENTS

Now in the fifth year of operation, headspace Grafton continues to have a strong presence in the Clarence Valley Community as a provider of youth health and wellbeing programs, including the Individual Placement Support (IPS) Program. Staff changes in key positions have worked to revitalise the service and facilitate renewed and strengthened partnerships and new directions. headspace Grafton has grown strong relationships with the local schools and Local Health District Mental Health Services.

In 2021/22, for the first time, the service has undertaken the headspace Model Integrity Framework Assessment Process which had driven further alignment to the headspace National model of quality care to young people and their family and friends. This has in turn brought about a range of process and procedural improvements.

The past year has seen considerable challenges with recruitment to key clinical positions. The service will be looking at student placement pathways in 22/23 which is an exciting development for the service.

headspace COFFS HARBOUR

YEAR IN REVIEW & KEY ACHIEVEMENTS

headspace Coffs Harbour had another exemplary year with significant service improvements and, with reduced COVID restrictions, a renewed focus on re-establishing sector and community relationships. The service offerings expanded to include an onsite GP and partnerships with headspace Telepsychiatry and headspace Work and Study. The service continued to benefit from the employment of lived experience Peer Support Workers who work with and support our young people, and a Brief Intervention Access Clinician to reduce wait times into the service. The service established a Translating and Interpreting Service to ensure services are accessible to all. To bring services together under one-roof, headspace Coffs Harbour commenced co-location of services with Inter-relate and APM.

Partnerships developed in 2021/22 included:

- Blue Sky to co-facilitate the “Be Young and Proud” group in Coffs Harbour for LGBTQIA+ young people in our community.
- Bellingen Youth Hub to co-facilitate the “Pride Club” group in Bellingen for LGBTQIA+ young people in our community.
- STARTTS to attend youth group once a week.
- Get Connected Toormina to run “Toormi Connect” afternoons.
- Continued engagement with the “All One Under the Sun” partnership.

Big River Youth Connections (BRYC)

YEAR IN REVIEW & KEY ACHIEVEMENTS

The Big River Youth Connections (BRYC) program is based out of headspace Grafton and has continued to grow strong community partnerships and networks. The BRYC youth program connects young people in the Lower Clarence Region aged 12 -25 years old to a better future. A strong focus of the program for 2021/22 has been linking in with Youth Hubs and this has placed the groundworks for the next, more clinically focused stage of BRYC.

La Casa Youth Services

YEAR IN REVIEW & KEY ACHIEVEMENTS

The La Casa Youth Services Nambucca Heads continued to grow from strength to strength in 2021/22. The service was officially launched to the community of Nambucca with a community day and a competition for Young People to choose a name for the service. "La Casa" was chosen, meaning home or place. The service is co-located at the Nambucca Youthie.

Being a new service, the La Casa team focused on establishing a model that provides services to Young People (exceeding KPIs for the year), developing partnerships and providing social connectedness by facilitating groups, workshops and events.

Key Partnerships developed included:

- Onsite services at Nambucca and Macksville High Schools
- New Horizons
- Uniting
- Galambila

Social Connectedness Opportunities consisted of:

- Weekly Art and Music Groups
- Monthly LGBTQIA+ Group
- School holiday program of activities

OUR PEOPLE ARE OUR GREATEST STRENGTH

During 2021/22 GenHealth continued to provide an environment that supports and values our staff, and contributes to sustainable work/life balance, offering flexibility for part-time hours of work, and working from home arrangements. We continued to explore options for COVID-19-safe hybrid work to best support not only our staff but those who access our Centres and services. Major flooding in and around our region during the year saw us put into action plans for staff to work from home and support our colleagues, family and friends through these difficult times. Employee health and wellbeing continues to be an important part of our COVID-19 and post-flood workforce response.

Over the last year, we embraced diversity, raising awareness of, promoting, and participating in key initiatives including NAIDOC Week, National Reconciliation Week, World Mental Health Day, International Day Against Homophobia, Biphobia, Interphobia & Transphobia IDAHOBIT, RUOK? Day, International Women's Day, Women's Refugee Support, International Day of People with Disability, All One Under the Sun, Youth Week, and the Take a Step Campaign.

We continue to invest in our people, fostering and actively promoting training and professional development, including the provision of in-house and shared learnings, to further the skills and support the career development of our team members.



Dr Sally is the first doctor who heard me. I would actually say she saved my life.



*'Bella' – Patient/
Survivor Story*

Opportunities were available to staff during the year for internal promotions and/or job rotation, and higher duties opportunities were available for short term relief in senior roles, recognising the valuable skills, capabilities, and experiences that our people bring to the organisation.

Staff across our Women's Health Centre, headspace Coffs Harbour, headspace Grafton sites, and in our corporate team were integral during the accreditation processes at each site during 2021/22. It is testament to the skills, experience, willingness to learn, and resilience of our staff, together with their capacity to work extremely well as a team that such achievements are made!

In the 2021/22 financial year GenHealth had a total of 32 occasions of recruitment, including internal promotions/job rotation opportunities, and short-term casual appointments to meet service needs and/or to cover periods of extended or parental leave. New or redesigned programs within our services during 2021/22 included the Big River Youth Connections (BRYC) program, and GenHealth 'La Casa' Youth Services at Nambucca Heads and planning commenced for recruitment to Sexual Health Nurse and Clinical Educator positions at both our headspace Centres made possible by NSW Recovery Program funding.



Our workforce profile as of 30 June 2022:

Direct employees	Full Time		Part Time			Casual		TOTAL
	Female	Male	Female	Male	Non-Binary	Female	Male	
GenHealth (Corporate Services & Other Youth Services)	0	0	6	1	0	0	0	7
headspace Coffs Harbour	0	0	13	3	1	1	0	18
headspace Grafton	3	2	6	1	0	1	1	14
Women's Health Centre	0	0	12	0	0	7	0	19
TOTAL	3	2	37	5	1	9	2	59

**“LOVE THE STAFF, I HAVE MADE GOOD FRIENDS AND
THE ENVIRONMENT IS GREAT”**

YOUTH REFERENCE GROUP MEMBER, HEADSPACE GRAFTON.

THANK YOU

2021/22 FUNDING PARTNERS



Communities
& Justice

Healthy North Coast

funding for headspace Coffs Harbour and Grafton, La Casa Youth Services program, BRYC Program, Mental Health Nursing Services, Healthy Minds Service, headspace Wait Time Reduction/Demand Management

Department of Social Services

IPS Program Grafton
(headspace Work and Study)

Communities and Justice

Window of Opportunity Program, Social Sector Transformation Fund



Health

NSW Health

Women's Health Centre



Coffs Harbour City Council



Northern Rivers Community Foundation

GenHealth also generates funding through Medicare (Commonwealth Government),

COMMUNITY PARTNERS

GenHealth acknowledges our community partnerships and Consortium Members

Bulgarr Ngaru Aboriginal Medical Centre

Department of Education

Momentum Collective (OTCP)

Northern NSW LHD Mental Health Services

The Buttery

New School of Arts

Clarence Valley Council

Mudyala Aboriginal Corporation

Blue Sky Community Services

Southern Cross University

Mid North Coast LHD Mental Health Services

Mid North Coast LHD Alcohol and Other Drugs Services

CHESS Connect

Interrelate

Bularri Muurlay Nyanggan Corporation

“

**It has given Young
People a voice, a way to
express how they are
feeling and given them
a focus outward rather
than inwards**

”

*Parent of Young Person
presenting at Artful Recovery
Exhibition, November 2021*



La Casa Youth Services Art Workshop

FINANCIAL REPORT



GenHealth Incorporated

73 738 289 843

Financial Statements

For the Year Ended 30 June 2022

GenHealth Incorporated

73 738 289 843

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For the Year Ended 30 June 2022

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Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2022

		2022	2021
	Note	\$	\$
Revenue	5	1,255,227	1,538,791
Grants	5	3,323,518	2,959,464
Other income	5	72,210	125,737
	5	<u>4,650,955</u>	<u>4,623,992</u>
Employee Benefits Expense		(3,391,259)	(3,214,560)
Rent & Occupancy Expenses		(300,714)	(320,848)
Contract MBS HM		(169,669)	(221,133)
IT Support & Software Expense		(100,851)	(86,112)
Depreciation and amortisation expense		(80,851)	(62,224)
Consumer & Carer Participation		(19,295)	(19,098)
Insurance - Workers Compensation & General		(62,449)	(69,155)
Cleaning		(57,971)	(69,322)
Utilities - Telephone & Electricity		(52,008)	(45,319)
Workshop Expenses		(42,522)	(36,739)
Staff Training & Development		(41,714)	(38,066)
Motor Vehicle Expenses		(36,735)	(36,718)
Medical Supplies		(26,875)	(23,788)
Printing, Postage, & Stationary		(20,863)	(19,577)
Lease Office Equipment		(16,478)	(16,478)
Maintenance		(14,359)	(22,945)
Equipment		(11,902)	(30,702)
Participate in Collaborative		(10,053)	(39,667)
Other Operating Expenses		(55,580)	(46,069)
Surplus for the year		<u>138,807</u>	<u>205,472</u>
Other comprehensive income			
Transfers to Reserves		-	(78,201)
Other comprehensive income for the year, net of tax		<u>-</u>	<u>(78,201)</u>
Total comprehensive income for the year		<u>138,807</u>	<u>127,271</u>

GenHealth Incorporated

Statement of Financial Position

As At 30 June 2022

	Note	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	7	2,602,938	2,285,862
Trade and other receivables	8	42,374	25,004
Other assets	9	50,921	49,949
TOTAL CURRENT ASSETS		2,696,233	2,360,815
NON-CURRENT ASSETS			
Property, plant and equipment	10	1,527,445	1,348,125
TOTAL NON-CURRENT ASSETS		1,527,445	1,348,125
TOTAL ASSETS		4,223,678	3,708,940
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	11	229,069	137,076
Employee benefits	13	260,865	221,647
Other liabilities	12	867,809	583,658
TOTAL CURRENT LIABILITIES		1,357,743	942,381
NON-CURRENT LIABILITIES			
Employee benefits	13	52,202	91,633
TOTAL NON-CURRENT LIABILITIES		52,202	91,633
TOTAL LIABILITIES		1,409,945	1,034,014
NET ASSETS		2,813,733	2,674,926
EQUITY			
Reserves		524,858	524,858
Retained earnings		2,288,875	2,150,068
TOTAL EQUITY		2,813,733	2,674,926

The accompanying notes form part of these financial statements.

Statement of Changes in Equity

For the Year Ended 30 June 2022

2022

	Retained Earnings	General Reserve	Redundancy Reserve	Total
	\$	\$	\$	\$
Balance at 1 July 2021	2,150,068	364,858	160,000	2,674,926
Surplus attributable to members of the entity	138,807	-	-	138,807
Balance at 30 June 2022	2,288,875	364,858	160,000	2,813,733

2021

	Retained Earnings	General Reserve	Redundancy Reserve	Total
	\$	\$	\$	\$
Balance at 1 July 2020	1,944,596	443,059	160,000	2,547,655
Surplus attributable to members of the entity	205,472	-	-	205,472
Transfer to/from Reserves	-	(78,201)	-	(78,201)
Balance at 30 June 2021	2,150,068	364,858	160,000	2,674,926

The accompanying notes form part of these financial statements.

Statement of Cash Flows

For the Year Ended 30 June 2022

	Note	2022 \$	2021 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		5,284,407	4,954,301
Payments to suppliers and employees		(4,727,410)	(4,887,288)
Interest received		9,490	19,424
Net cash provided by/(used in) operating activities	18	<u>566,487</u>	<u>86,437</u>
CASH FLOWS FROM INVESTING ACTIVITIES:			
Proceeds from sale of plant and equipment		29,363	-
Purchase of property, plant and equipment		(278,774)	(53,730)
Net cash provided by/(used in) investing activities		<u>(249,411)</u>	<u>(53,730)</u>
Net increase/(decrease) in cash and cash equivalents held		317,076	32,707
Cash and cash equivalents at beginning of year		<u>2,285,862</u>	<u>2,253,155</u>
Cash and cash equivalents at end of financial year	7	<u><u>2,602,938</u></u>	<u><u>2,285,862</u></u>

The accompanying notes form part of these financial statements.

Notes to the Financial Statements

For the Year Ended 30 June 2022

1 Introductions

The financial report covers GenHealth Incorporated as an individual entity. GenHealth Incorporated is a not-for-profit Company, registered and domiciled in Australia.

The principal activities of the Company for the year ended 30 June 2022 were as a multi-disciplinary service providing evidence based clinical, health promotion and allied health services for those at risk in the community.

The functional and presentation currency of GenHealth Incorporated is Australian dollars.

Comparatives are consistent with prior years, unless otherwise stated.

2 Basis of Preparation

In the opinion of the Committee the Association is not a reporting entity since there are unlikely to exist users of the financial statements who are not able to command the preparation of reports tailored so as to satisfy specifically all of their information needs. These special purpose financial statements have been prepared to meet the reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

The financial statements have been prepared in accordance with the recognition and measurement requirements of the Australian Accounting Standards and Accounting Interpretations, and the disclosure requirements of AASB 101 *Presentation of Financial Statements*, AASB 107 *Statement of Cash Flows*, AASB 108 *Accounting Policies, Changes in Accounting Estimates and Errors* and AASB 1054 *Australian Additional Disclosures*.

The financial statements have been prepared on an accruals basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Significant accounting policies adopted in the preparation of these financial statements are presented below and are consistent with prior reporting periods unless otherwise stated.

The financial statements and material accounting policies all comply with the recognition and measurement requirements in Australian Accounting Standards, except for AASB 16 *Leases* which has not been applied, the entity policy applied for leases is mentioned below in note 3.

3 Summary of Significant Accounting Policies

(a) Revenue and other income

Revenue from contracts with customers

The core principle of AASB 15 is that revenue is recognised on a basis that reflects the transfer of promised goods or services to customers at an amount that reflects the consideration the Association expects to receive in exchange for those goods or services.

Generally the timing of the payment for sale of goods and rendering of services corresponds closely to the timing of satisfaction of the performance obligations, however where there is a difference, it will result in the recognition of a receivable, contract asset or contract liability.

None of the revenue streams of the Association have any significant financing terms as there is less than 12 months between receipt of funds and satisfaction of performance obligations.

Notes to the Financial Statements

For the Year Ended 30 June 2022

3 Summary of Significant Accounting Policies

(a) Revenue and other income

Specific revenue streams

The revenue recognition policies for the principal revenue streams of the Association are:

Grant and government funding revenue

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

Capital Grants

Generally when a capital grant revenue is received whereby the entity incurs an obligation to expend funds on non specific capital purchases, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the capital purchase occurs, whereby the amount is then recorded as income.

Major capital grants with a specific purpose is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the capital purchase occurs. The revenue is then recorded on regular basis over the effective life of the asset.

Services Revenue

Revenue is recognised on transfer services to the client as this is deemed to be the point in time when risks and rewards are transferred and there is no longer any ownership or effective control over the services. Payments are received in arrears after the service has already been provided, and there is no specific ongoing performance obligation connected to the revenue received. A receivable in relation to these services is recognised when a bill or claim has been invoiced or submitted, as this is the point in time that the consideration is unconditional because only the passage of time is required before the payment is due

Revenue recognition policy for contracts which are either not enforceable or do not have sufficiently specific performance obligations

Revenue is recognised on transfer services to the client as this is deemed to be the point in time when risks and rewards are transferred and there is no longer any ownership or effective control over the services

(b) Income Tax

The Association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(c) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payable are stated inclusive of GST.

Notes to the Financial Statements

For the Year Ended 30 June 2022

3 Summary of Significant Accounting Policies

(c) Goods and services tax (GST)

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

(d) Volunteer services

No amounts are included in the financial statements for services donated by volunteers.

(e) Property, plant and equipment

Each class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for significantly less than fair value have been recorded at the acquisition date fair value.

Leasehold Improvements

Leasehold Improvements are measured using the cost model.

Plant and equipment

Plant and equipment are measured using the cost model.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line or diminishing value basis over the asset's useful life to the Association, commencing when the asset is ready for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Plant and Equipment	5% - 100%
Motor Vehicles	12.5%
Leasehold improvements	2.5%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

(f) Financial instruments

Financial instruments are recognised initially on the date that the Association becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).

Notes to the Financial Statements

For the Year Ended 30 June 2022

3 Summary of Significant Accounting Policies

(f) Financial instruments

Financial assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Classification

On initial recognition, the Association classifies its financial assets into the following categories, those measured at:

- amortised cost

Financial assets are not reclassified subsequent to their initial recognition unless the Association changes its business model for managing financial assets.

Amortised cost

The Association's financial assets measured at amortised cost comprise trade and other receivables and cash and cash equivalents in the statement of financial position.

Subsequent to initial recognition, these assets are carried at amortised cost method less provision for impairment.

Interest income, and impairment are recognised in profit or loss. Gain or loss on derecognition is recognised in profit or loss.

Impairment of financial assets

Impairment of financial assets is recognised on an expected credit loss (ECL) basis for the following assets:

- financial assets measured at amortised cost

When determining whether the credit risk of a financial assets has increased significant since initial recognition and when estimating ECL, the Association considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis based on the Association's historical experience and informed credit assessment and including forward looking information.

The Association uses the presumption that an asset which is more than 90 days past due has seen a significant increase in credit risk.

The Association uses the presumption that a financial asset is in default when:

- the other party is unlikely to pay its credit obligations to the Association in full, without recourse to the Association to actions such as realising security (if any is held); or
- the financial assets is more than 90 days past due.

Notes to the Financial Statements

For the Year Ended 30 June 2022

3 Summary of Significant Accounting Policies

(f) Financial instruments

Financial assets

Credit losses are measured as the present value of the difference between the cash flows due to the Association in accordance with the contract and the cash flows expected to be received. This is applied using a probability weighted approach.

Trade receivables

Impairment of trade receivables have been determined using the simplified approach in AASB 9 which uses an estimation of lifetime expected credit losses. The Association has determined the probability of non-payment of the receivable and multiplied this by the amount of the expected loss arising from default.

The amount of the impairment is recorded in a separate allowance account with the loss being recognised in finance expense. Once the receivable is determined to be uncollectable then the gross carrying amount is written off against the associated allowance.

Where the Association renegotiates the terms of trade receivables due from certain customers, the new expected cash flows are discounted at the original effective interest rate and any resulting difference to the carrying value is recognised in profit or loss.

Financial liabilities

The Association measures all financial liabilities initially at fair value less transaction costs, subsequently financial liabilities are measured at amortised cost using the effective interest rate method.

The financial liabilities of the Association comprise trade payables, and lease liabilities.

(g) Impairment of non-financial assets

At the end of each reporting period the Association determines whether there is evidence of an impairment indicator for non-financial assets.

Where an indicator exists and regardless for indefinite life intangible assets and intangible assets not yet available for use, the recoverable amount of the asset is estimated.

Where assets do not operate independently of other assets, the recoverable amount of the relevant cash-generating unit (CGU) is estimated.

The recoverable amount of an asset or CGU is the higher of the fair value less costs of disposal and the value in use. Value in use is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

Where the recoverable amount is less than the carrying amount, an impairment loss is recognised in profit or loss.

Reversal indicators are considered in subsequent periods for all assets which have suffered an impairment loss.

Notes to the Financial Statements

For the Year Ended 30 June 2022

3 Summary of Significant Accounting Policies

(h) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(i) Leases

The Association has elected to not apply AASB 16 Leases. The Association recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

(j) Employee benefits

Provision is made for the Association's liability for employee benefits, those benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may satisfy vesting requirements. Cashflows are discounted using market yields on high quality corporate bond rates incorporating bonds rated AAA or AA by credit agencies, with terms to maturity that match the expected timing of cashflows. Changes in the measurement of the liability are recognised in profit or loss.

(k) Economic dependence

GenHealth Incorporated is dependent on Healthy North Coast for the major part of its revenue used to operate the business. At the date of this report the directors have no reason to believe the Healthy North Coast will not continue to support GenHealth Incorporated.

(l) Adoption of new and revised accounting standards

The Association has adopted all standards which became effective for the first time at 30 June 2022, the adoption of these standards has not caused any material adjustments to the reported financial position, performance or cash flow of the Association or refer to Note for details of the changes due to standards adopted.

4 Critical Accounting Estimates and Judgments

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

Key estimates - impairment of property, plant and equipment

The Association assesses impairment at the end of each reporting period by evaluating conditions specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Notes to the Financial Statements

For the Year Ended 30 June 2022

4 Critical Accounting Estimates and Judgments

Key estimates - receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectible. The impairment provision is based on the best information at the reporting date.

5 Revenue and Other Income

	2022 \$	2021 \$
Revenue from contracts with customers		
- Medical & Psychologist Consultations	1,038,910	1,231,330
- Medicare Income PIP PNIP	60,172	41,204
- Medical Reports & Other Income	50,769	64,243
- Workshops Income	18,115	25,617
- One off Contributions	17,890	89,540
- Room Hire	69,371	86,857
	<u>1,255,227</u>	<u>1,538,791</u>
- Grant Funds & Income		
- Grants	2,324,976	2,281,414
- Womens Program	409,115	398,160
- Other Programs	161,090	16,250
- Department of Social Services	266,540	263,640
- Capital Grants	161,797	-
	<u>3,323,518</u>	<u>2,959,464</u>
	<u>4,578,745</u>	<u>4,498,255</u>
Other Income		
- Interest Income	9,490	19,424
- ATO Cashflow Boost	-	31,599
- Wages Recovery	30,819	-
- Profit on Disposal of Plant and Equipment	10,760	-
- Donations	21,141	36,712
- Sundry Income	-	25
- Capital Works Lease	-	37,977
	<u>72,210</u>	<u>125,737</u>
Total Revenue	<u>4,650,955</u>	<u>4,623,992</u>

Notes to the Financial Statements

For the Year Ended 30 June 2022

6 Result for the Year

The result for the year includes the following specific expenses:

	2022	2021
	\$	\$
Superannuation	300,180	289,973
Rental expense on operating leases:		
- Minimum lease payments	292,782	312,945

7 Cash and Cash Equivalents

Cash at bank and in hand	406,092	181,845
BCU Visa Accounts	233	5,393
Westpac Community One Visa	3,700	3,483
Westpac Community Solution One	12,510	65,141
Term Deposits	2,180,403	2,030,000
	<u>2,602,938</u>	<u>2,285,862</u>

8 Trade and Other Receivables

CURRENT		
Trade receivables	39,509	24,998
Other Receivables	2,865	6
	<u>42,374</u>	<u>25,004</u>
Total current trade and other receivables	42,374	25,004

The carrying value of trade receivables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

The maximum exposure to credit risk at the reporting date is the fair value of each class of receivable in the financial statements.

9 Other non-financial assets

CURRENT		
Prepayments	49,925	39,745
Accrued income	996	10,204
	<u>50,921</u>	<u>49,949</u>

Notes to the Financial Statements

For the Year Ended 30 June 2022

10 Property, plant and equipment

PLANT AND EQUIPMENT

Plant and equipment		
At cost	225,077	107,703
Accumulated depreciation	(83,397)	(45,188)
Total plant and equipment	141,680	62,515
Motor vehicles		
At cost	59,214	36,094
Accumulated depreciation	(529)	(13,684)
Total motor vehicles	58,685	22,410
HP Server		
At cost	27,672	27,672
Accumulated depreciation	(16,145)	(13,839)
Total computer equipment	11,527	13,833
Leasehold Improvements		
At cost Headspace Grafton	158,020	158,020
At cost Coffs Harbour	1,352,549	1,250,363
Accumulated amortisation	(195,016)	(159,016)
Total leasehold improvements	1,315,553	1,249,367
Total property, plant and equipment	1,527,445	1,348,125

Notes to the Financial Statements
For the Year Ended 30 June 2022

10 Property, plant and equipment

(a) Movements in carrying amounts of property, plant and equipment

	Plant and Equipment \$	Motor Vehicles \$	IT Equipment - Headspace Grafton \$	Leasehold Improvement s \$	Total \$
Year ended 30 June 2022					
Balance at the beginning of year	62,515	22,410	13,833	1,249,367	1,348,125
Additions	117,374	59,214	-	102,186	278,774
Disposals	-	(18,603)	-	-	(18,603)
Depreciation expense	(38,209)	(4,336)	(2,306)	(36,000)	(80,851)
Balance at the end of the year	141,680	58,685	11,527	1,315,553	1,527,445
Year ended 30 June 2021					
Balance at the beginning of year	28,521	26,922	16,600	1,284,576	1,356,619
Additions	53,729	-	-	-	53,729
Disposals	(19,735)	(4,512)	(2,767)	(35,209)	(62,223)
Balance at the end of the year	62,515	22,410	13,833	1,249,367	1,348,125

Notes to the Financial Statements

For the Year Ended 30 June 2022

11 Trade and Other Payables

	2022	2021
	\$	\$
CURRENT		
Trade payables	13,815	37,981
Employee benefits	94,759	39,565
Sundry payables and accrued expenses	114,834	65,756
Other payables	5,661	(6,226)
	<u>229,069</u>	<u>137,076</u>

Trade and other payables are unsecured, non-interest bearing and are normally settled within 30 days. The carrying value of trade and other payables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

12 Other Liabilities

CURRENT		
Grants & Funds in Advance	<u>867,809</u>	<u>583,658</u>

13 Employee Benefits

Current liabilities		
Long service leave	55,161	66,931
Provision for employee benefits	<u>205,704</u>	<u>154,716</u>
	<u>260,865</u>	<u>221,647</u>
Non-current liabilities		
Long service leave	<u>52,202</u>	<u>91,633</u>

14 Reserves

(a) General reserve

The general reserve records funds set aside for future expansion of GenHealth Incorporated.

(b) Redundancy reserve

The redundancy reserve records funds set aside for future possible redundancies of employees of GenHealth Incorporated

15 Auditors' Remuneration

	2022	2021
	\$	\$
Remuneration of the auditor Moore Australia 2022 / McGrath 2021 for:		
- auditing the financial statements	<u>12,400</u>	<u>7,200</u>

Notes to the Financial Statements

For the Year Ended 30 June 2022

16 Lease Commitments

The entity has elected to not apply AASB 16 Leases standard. The non-cancelable lease commitments for the entity are as follows. Leases are for office locations at Coffs Harbour and Grafton and are for periods ranging between 4 to 11 years including option periods.

	2022	2021
	\$	\$
Minimum lease payments:		
less than 12 months	291,081	282,728
1 - 5 Years	921,707	1,106,354
Greater than 5 years	464,313	570,746
	<u>1,677,101</u>	<u>1,959,828</u>

17 Contingencies

In the opinion of those charged with governance, the Association did not have any contingencies at 30 June 2022 (30 June 2021: None).

18 Cash Flow Information

Reconciliation of result for the year to cashflows from operating activities

Reconciliation of net income to net cash provided by operating activities:

Profit for the year	138,807	127,271
Cash flows excluded from profit attributable to operating activities		
Non-cash flows in profit:		
- depreciation	80,851	62,224
- net gain on disposal of property, plant and equipment	(10,760)	-
Changes in assets and liabilities:		
- (increase)/decrease in trade and other receivables	(17,370)	13,186
- (increase)/decrease in prepayments	(972)	(12,395)
- increase/(decrease) in income in advance	284,151	16,642
- increase/(decrease) in trade and other payables	91,993	8,670
- increase/(decrease) in provisions	-	(37,977)
- increase/(decrease) in employee benefits	(213)	(91,184)
Cashflows from operations	<u>566,487</u>	<u>86,437</u>

19 Statutory Information

The registered office and principal place of business of the entity is:
 GenHealth Incorporated
 45-53 Little Street
 Coffs Harbour NSW 2450

Responsible Persons' Declaration

The committee has determined that the Association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 3 to the financial statements.

The attached special purpose financial statements have been prepared for the purposes of complying with the *Australian Charities and Not-for-profits Commission Regulation 2013*; and New South Wales legislation the *Associations Incorporation Act 2009*.

In the opinion of the committee the financial report as set out on pages 1 to 16:

1. Presents fairly the financial position of GenHealth Incorporated as at 30 June 2022 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that GenHealth Incorporated will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the committee and is signed for and on behalf of the committee by:

Chairperson 
Yvonne Kachel

Deputy Chairperson 
Shar Goodwin

Coffs Harbour
Dated 25 October 2022

Independent Audit Report to the members of GenHealth Incorporated

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of GenHealth Incorporated, which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the responsible persons' declaration.

In our opinion the financial report of GenHealth Incorporated has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (i) giving a true and fair view of the Registered Entity's financial position as at 30 June 2022 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards to the extent described in Note 2, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Registered Entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 2 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Registered Entity's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Responsible Entities for the Financial Report

The responsible persons of the Registered Entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 2 to the financial

report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The responsible entities' responsibility also includes such internal control as the responsible entities determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Registered Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intend to liquidate the Registered Entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.



Murray McDonald
Director - Audit & Assurance



Moore Australia Audit (QLD/NNSW)
Chartered Accountants

Brisbane

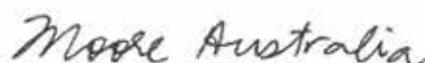
25 October 2022

Disclaimer

The additional financial data presented on pages 21 - 33 is in accordance with the books and records of the Association which have been subjected to the auditing procedures applied in our statutory audit of the Association for the year ended 30 June 2022. It will be appreciated that our statutory audit did not cover all details of the additional financial data. Accordingly, we do not express an opinion on such financial data and we give no warranty of accuracy or reliability in respect of the data provided. Neither the firm nor any member or employee of the firm undertakes responsibility in any way whatsoever to any person (other than GenHealth Incorporated) in respect of such data, including any errors or omissions therein however caused.



.....
Murray McDonald
Director, Audit & Assurance



.....
Moore Australia Audit (QLD/NNSW)
Chartered Accountants

Brisbane
25 October 2022



trading as;
headspace Coffs Harbour
headspace Grafton
Coffs Harbour Women's Health Centre
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